



Positive decision

You are Refugee or you received Complementary Protection!

The process does not end here. With your documentation (Resolución de COMAR) you must go to COMAR or INM to start your immigration process to obtain the Permanent Resident Card for you and your relatives.

Having a Permanent residence will allow you to live anywhere in Mexico.



Negative decision

If you do not agree with COMAR's decision, you can ask them to review your case again. If you do not want another chance, you could go back to your country.

You have 15 business days, following the day you were notified of the decision, to request a review or appeal of your case, this process is called Recurso de revisión.

Remember that you can always ask for guidance and support from UNHCR.

ADDITIONAL INFORMATION



■ The entire procedure is **FREE**, as well as the immigration documents issued by the INM related to your asylum application.



■ It is your right to have **legal representation (lawyer) throughout the process. You can contact the public defender's office - Instituto Federal de la Defensoría Pública (IFDP) to receive free legal assistance.**

Toll-free number in Mexico 800 224 2426



■ If necessary, you can **request a translator or interpreter.**



■ **COMAR provides institutional assistance to facilitate access to education, health, identity documents and travel documents.**

Who is a refugee?



Refugees are people who have been forced to flee their country of origin due to war, violence and/or persecution, and who seek protection in another country.

People in this situation can ask for help from the government of Mexico to be recognized as refugees. As a refugee you can move freely within the country. As a refugee, just like a Mexican person you will have the right to education, work, health, and housing, among others. You will have the protection of the Mexican State. You will always have the obligation to respect the Mexican Constitution, laws and regulations.

Mexican Refugee Commission – Comisión Mexicana de Ayuda a Refugiados (COMAR) :

Acayucan, Veracruz

Carretera Costera del Golfo No. 180, Km. 221
55 5209 8800 ext. 37063, 37063, 37064, 37065.

Ciudad de México

Versalles No. 49, Col. Juárez
55 5209 8800 ext. 30147

Tenosique, Tabasco

Calle 2 S/N, esquina calle 55, Col. Pueblo Nuevo (frente a tanque de agua elevado)
934 688 0404

Tapachula, Chiapas

8va Avenida Sur y 4ta Poniente No. 39, Col. Centro
55 5209 8800 ext. 3701 y 37095

www.gob.mx/comar

The Comisión Nacional de los Derechos Humanos (CNDH) protects your rights.

Toll-free number in Mexico: 800 715 2000

Start a new life in Mexico



If you are afraid to return to your country because your life, security or freedom are at risk, you have the right to seek asylum in Mexico.

Contact the UN Refugee Agency (UNHCR / ACNUR) for guidance and support.

Toll-free number in Mexico: 800 226 8769

Acayucan, Veracruz

Prolongación Lerdo de Tejada S/N, esquina con Vázquez Gómez, Col. Villalta.
924 106 4616

Aguascalientes, Aguascalientes

Cristóbal Colón No. 309, Barrio del Encino.
449 910 2025

Ciudad de México

Calzada Mariano Escobedo 526, Col. Anzures. Piso 3.
55 5125 2800

Palenque, Chiapas

6a Av. Sur Poniente S/N, entre Abasolo y Aldama (2a poniente Sur), Barrio San Juan.
55 7959 0258

Monterrey, Nuevo León

55 4791 7041

Saltito, Coahuila

Bldv. Galerías No. 200. Piso 2 Local 22.
844 688 0534

Tenosique, Tabasco

Calle 22 No. 404, esquina con Calle 25, Col. Centro.
934 342 1664 o 934 342 1687

Tapachula, Chiapas

21 Oriente No. 22, entre 9ª y 11ª Av. Norte, Col. Lomas del Soconusco.
962 6425198 o 962 642 5199

Tijuana, Baja California

Boulevard Sánchez Taboada No.10488, Oficinas 819 – 820, Zona Urbana Río.
664 615 8106 o 664 615 8103

If you have any questions, you may reach El Jaguar on Facebook

[ConfiaEnElJaguar](https://www.facebook.com/ConfiaEnElJaguar)



GOBIERNO DE MÉXICO

GOBERNACIÓN SECRETARÍA DE GOBERNACIÓN

COMAR COMISIÓN MEXICANA DE AYUDA A REFUGIADOS



How to apply for asylum in Mexico



In Mexico, the government agency responsible for receiving, analyzing and deciding on your application for refugee status is the Mexican Refugee Commission (Comisión Mexicana de Ayuda a Refugiados - COMAR).



Seek asylum!

Approach COMAR, or Oficinas de Regulación Migratoria from INM or any national authority and express that you wish to apply for asylum in Mexico. You will have to share what happened in your country that makes you afraid to go back there. You can say this information out loud or write it down.

To “seek asylum” translates in Spanish to: solicitar el reconocimiento de la condición de refugiado.



Fill out Initial Form

You will fill out a questionnaire explaining why you fled your country and why you can't go back.

If your family is with you, do not forget to include them in your request; if they are still back in your country of origin, be sure to mention it.

COMAR will not share with anyone what you say, your information is confidential.

Certificate



COMAR will issue a certificate (Constancia de Trámite) which proves that you have initiated your asylum procedure and you have the right to not be sent back to your country. It is an official document with your personal data and photograph, it must include the relatives who are with you. After receiving it, verify that the information on the certificate is correct!

Your Certificate is only valid within the state in which you initiated the procedure. If you leave the state, your procedure will be considered abandoned. If you wish to move to another state, you must ask COMAR for authorization.



Temporary CURP

COMAR will also process your temporary Unique Registration Code (CURP by its initials in Spanish), a code of 18 numbers and letters that allows you to access public services.



A

You have 30 business days upon your arrival to contact COMAR and submit your application. Remember, business days are Monday through Friday, excluding weekends and Mexican holidays.

If you have been in Mexico for more than 30 days, seek legal guidance. ACNUR/UNHCR can put you in touch with organizations that provide support for free.

B

If you are in the cities of Acayucan, Mexico City, Tapachula or Tenosique go to COMAR offices to present your asylum request. If you are not close to these cities you can start the procedure at the Oficinas de Regulación Migratoria of the National Institute for Migration (Instituto Nacional de Migración - INM) throughout the country.

C

You can also contact COMAR from a detention center and seek asylum from detention. Ask INM officers to contact COMAR on your behalf to submit your request.



Check in



You must present yourself at the offices of COMAR or INM to sign on the days you are instructed to do so. If you miss your signature, your procedure will be considered abandoned.

Always keep an eye on the instructions and notices of the authorities for the most up to date information.

Tarjeta de visitante por razones humanitarias



Being an asylum seeker also allows you to apply for a Visitor Card for Humanitarian Reasons at INM, which grants a temporary regular status in the country and authorization to work. It is free and valid up to one year.

Interviews



COMAR carries out at least two interviews:
- Assistance – this interview is to get to know you and identify your specific needs, it aims to facilitate access to services.

- Eligibility - an interview to know the reasons why you fled from your country. It is very important that COMAR has the maximum amount of information about the things which put you at risk in your home country. It is important to provide as many details as possible about this.

You do not have to submit evidence, but if you do have it, show it to COMAR. Interviews must be conducted individually and personally. You may also choose to be interviewed by a man or woman. Also, if you do not speak Spanish, you have the right to be assisted by a translator during your entire process.



Asylum request outcome

COMAR will study your case and inform you of the decision.

It may take up to 45 business days for COMAR to reach a decision, plus 10 business days to notify you of the result.

In some cases, COMAR will need an additional 45 days to reach a decision and notify you the result. They must give you a new Certificate during these additional 45 days.

All steps of COMAR's processes are FREE! And you DO NOT have the obligation to submit EVIDENCE to support your request.