



UNHCR TURKEY

PROVINCIAL SERVICES AND ASSISTANCE DOCUMENT ON GENDER-BASED VIOLENCE & PSYCHO-SOCIAL SUPPORT

Given the increased levels of violence and stress due to future uncertainty, loss of livelihoods and disruption of normal life caused by Covid-19, there is an increased reporting of violence incidents and deterioration of psychosocial wellbeing in Turkey and across the world, including for refugee communities.

In addition to the countrywide GBV/MHPSS services information, please consult the below provided localized information which provides additional referral points where you can approach in case you are or someone you know is exposed to or at risk of violence and/or in need of mental health and/or psychosocial support.

If you or someone you know are exposed to violence or need psychosocial support, remember that you are not alone. Help is available.

You can seek help **confidentially** through the below provided information.

Remember that all listed support and assistance are **free**.

For further information about available services, please consult the [UNHCR Turkey Services Advisor](#). This is a simple, intuitive online platform that provides up-to-date information about availability of humanitarian services. It is available in five languages (English, Turkish, Arabic, Farsi, Kurdish).

The below are mainly public services that are available in these provinces.

For the services provided by NGOs and UN Agencies in Southeast Turkey, please have a look at *GBV Remote and Hotline Service Mapping* for the available services from civil society organizations. Those organizations will also support your access to the services below listed.

**For more information, please feel free to call the UNHCR counseling line from:
444 48 68**

Alternatively, you can email UNHCR at turan@unhcr.org.

SOUTHEAST REGION

GAZIANTEP

Safety and shelter

Alo Gelincik Hattı

Hotline: 444 43 06

Violence Prevention and Monitoring Centre (ŞÖNİM)

Address: Karagöz Mahallesi Türkocağı Sokak No:5/B Şahinbey/GAZIANTEP
Hotline: +90 (342) 220 78 01, +90 (342) 220 71 10

**UNHCR**United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiésUNHCR Services and Assistance Document on gender-based
violence (GBV) and mental health and psychosocial support
(MHPSS)
2021

Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Bar Associations	Hotline: (0342) 231 52 90 Address: istasyon caddesi ticaret sarayı k:2, 27090 Şahinbey/Gaziantep
	Gaziantep Legal Clinic (UNHCR-UTBA project)	Address: Fatih Mahallesi, Maresal Fevzi Çakmak Bulvarı No:159/A İpek Apartmanı Kat:1, 27060 Sehitkamil/Gaziantep Phone: (0342) 322 67 00\01
Livelihoods Support	Turkey Employment Agency (İŞKUR)	Address: Emek, 19005. Cd. 2.Sok D:No:10, 27060 Şehitkamil/Gaziantep Hotline: 444 75 87
Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay)	Budak MAh. Ali Fuat Cebesoy Bulv. Ahmet Maviş Apt.K:2 N:3 Posta Kodu: Gaziantep Merkez/GAZİANTEP +90 (342) 322 28 64
	Turkish Red Crescent (Kızılay) Community Centre	Address: 75. Yıl Mah.140. Cad. No: 217 / 1 Şahinbey / GAZİANTEP Phone: 0342 232 07 01 - 02
ŞANLIURFA		
Safety and shelter	Alo Gelincik Hattı	Hotline: 444 43 06
	Violence Prevention and Monitoring Centre (ŞÖNİM)	Address: Ahmet Yesevi Mahallesi 9821. Sokak No:135/1 Haliliye/ŞANLIURFA Hotline: (0414) 313 56 31
Specialized health services	Women and Girls' Safe Spaces	Makam WGSS Address: Eyyüp Nebi Mh.3507 Sk. No:61 Eyyübiye Phone: 05418421711
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Sanliurfa Bar Association	Address: Pasabagi Mah. 775. Sok. 21D Haliliye/Sanliurfa Phone: (0414) 313 28 28
	Sanliurfa Legal Clinic (UNHCR-UTBA project)	Address: Ertugrul Gazi Mah. Yunus Emre Cad. 108A Haliliye/Sanliurfa Phone: (0414) 312 35 35 E-mail: hukukklinigi@barobirlik.org.tr
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay) Community Centre Mental Health Unit	Address: Yenice Mh, 5002. Sk, No:10 Eyyübiye-Şanlıurfa Phone: (0414) 215 53 24

**UNHCR**United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiésUNHCR Services and Assistance Document on gender-based
violence (GBV) and mental health and psychosocial support
(MHPSS)
2021

<u>HATAY</u>		
Safety and shelter	Alo Gelincik Hattı Violence Prevention and Monitoring Centre (ŞÖNİM)	Hotline: 444 43 06 Address: Akevler Mah. Ayşe Fitnat Hanım Cd. No.23 Antakya/ Hatay Phone: (0326) 216 10 89
Specialized health services	Women and Girls' Safe Spaces/ Strengthened Migrant Health Centre Reyhanlı Women and Girls' Safe Spaces	Esentepe Güçlendirilmiş Göçmen Sağlığı Merkezi Address: Esentepe Mah. 23. Sok. No:7 Kartal Apt 3il e Kat ANTAKYA/HATAY Phone: 5494275530 Address: Yenişehir Mah Abdurrezzak Alkan Sok No 9 A-D REYHANLI HATAY Phone: 5051795845
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Hatay Bar Association Hatay Bar Association-Women Rights Commission Hatay Legal Clinic (UNHCR-UTBA project)	Address: Hatay Adalet Sarayı Zemin Kat Antakya/Hatay Phone: (0326) 215 18 77 (0326) 213 40 80 Phone:05345942343 Address: Şehitler mah, Kurtuluş cad, Yavuz Sk. 1/1, Antakya/Hatay Phone :0326 216 11 44
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Mental Health and Psycho-social Support	Union of Medical Care and Relief Organisations (UOSSM)	Address: Yeni Mah.Istiklal Cad.No:9/64 Merkez Reyhanlı/Hatay Phone: 0 531 885 03 28
Other (list as available: NGOs, etc.)	Turkish Red Crescent (Kızılay) Community Centre	Address: Bağlar Mh. Turgay Güdük Sk. Çifte Minare Camii Yanı No: 21-22-23 Reyhanlı/HATAY Phone: 0326 502 60 85
<u>MARDİN</u>		
Safety and shelter	Alo Gelincik Hattı Violence Prevention and Monitoring Centre (ŞÖNİM)	Hotline: 444 43 06 Address: Yenişehir Mahallesi Kardelen Sokak No:8/B Artuklu/MARDİN Phone: (0482) 231 33 83
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Mardin Bar Association	Address: 13 Mart Mah. (II Muftulugu arkasi) 48. Sok. No:8 Yenisehir/Mardin

**UNHCR**United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiésUNHCR Services and Assistance Document on gender-based
violence (GBV) and mental health and psychosocial support
(MHPSS)
2021

		Phone: (0482) 213 60 43
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay) Community Centre Psycho-social Support Unit	Address: Latifiye Mh. 1. Cd. No:413 Artuklu-Mardin Phone: (0482) 213 30 63
<u>KİLİS</u>		
Safety and shelter	Alo Gelincik Hattı Violence Prevention and Monitoring Centre (ŞÖNİM)	Hotline: 444 43 06 Address: İsmet Paşa Mahallesi Ali Metin Dirimtekin Caddesi No:48 Merkez/KİLİS Hotline: +90 (348) 813 11 24
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Bar Associations	Kilis Adalet Sarayı Beşevler/KİLİS PHONE / FAX : 0 348 813 49 76
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Livelihoods Support	Turkey Employment Agency (İŞKUR)	Ekrem Çetin, Vali Güner Özmen Blv., 79000 Kilis Merkez/Kilis Hotline: 444 75 87
Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay)	Ekrem Çetin Mah. Doğan Güreş Paşa Bulv. No:57 Posta Kodu: 79000 Kilis Merkez/KİLİS +90 (348) 813 12 20
<u>KAHRAMANMARAŞ</u>		
Safety and shelter	Alo Gelincik Hattı Violence Prevention and Monitoring Centre (ŞÖNİM)	Hotline: 444 43 06 Address: Mimar Sinan Mahallesi Alparslan Türkeş Bulvarı No:78 Onikişubat/KAHRAMANMARAŞ Hotline: +90 (344) 215 16 26, +90 (344) 215 16 10
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Bar Associations	Binevler, Hanefi Mahççek Bulv. Yeni Adliye Sarayı, 46050 Merkez/Onikişubat/Kahramanmaraş (0344) 211 11 27
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Livelihoods Support	Turkey Employment Agency (İŞKUR)	İsmet Paşa Mah. Borsa Cad. No: 5 KAHRAMANMARAŞ 444 75 87

**UNHCR**United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiésUNHCR Services and Assistance Document on gender-based
violence (GBV) and mental health and psychosocial support
(MHPSS)
2021

Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay) Turkish Red Crescent (Kızılay) Community Centre	Address: Akif İnan Mah. Mustafa Or Cad. Bekir Sitki Apt. Altı No:9/A Posta Kodu: 46100 Kahramanmaraş Merkez/Kahramanmaraş Phone: 0 (344) 236 19 97 Address: İsmet Paşa Mah. 36003 Sk. No:2/2 Dulkadiroğlu/Kahramanmaraş Phone: 0344 225 02 00 – 01
<u>OSMANİYE</u>		
Safety and shelter	Alo Gelincik Hattı Violence Prevention and Monitoring Centre (ŞÖNİM)	Hotline: 444 43 06 Address: Fakiuşağı Mahallesi 45038. Sokak. No: 5 (Yeni Vali Konağı Yakını) Merkez/ OSMANİYE Hotline: +90 (388) 232 16 22
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Bar Associations	Address: Fakiuşağı Mahallesi Prof.Dr.Kazım Tülüce Bulvarı No:2, D:5, 80010 Osmaniye Merkez/Osmaniye (0328) 826 15 53
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Livelihoods Support	Turkey Employment Agency (İŞKUR)	Address: Raufbey Mah. 9541 Sok. No:29/B (Ticaret ve Sanayi Odası Arkası) – Osmaniye Hotline: 444 75 87
Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay)	Address: İstiklal Mah. Dr. Sadik Ahmet Cad.N:62 Posta Kodu: Osmaniye Merkez/OSMANİYE +90 (328) 814 55 33
<u>ADANA</u>		
Safety and shelter	Alo Gelincik Hattı Violence Prevention and Monitoring Centre (ŞÖNİM)	Hotline: 444 43 06 Address: Huzurevleri, 77136. Sk. 7-1, Cukurova/Adana Phone: (0322) 247 08 35
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Women's Counselling and Solidarity Centres under Local Administrations	Seyhan Municipality-Women Solidarity Centre (Seyhan Belediyesi Kadın Dayanışma Merkezi)	Address: Emek Mah. 41019 Sk. No:5 Seyhan/Adana Phone:0539 840 40 65
Legal assistance	Adana Bar Association	Address: Adliye Sarayı (Ana Bina) 6. Kat : Kayalıbağ Mah., İnönü Cad. Seyhan/Adana Phone: (0322) 351 21 21-

**UNHCR**United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiésUNHCR Services and Assistance Document on gender-based
violence (GBV) and mental health and psychosocial support
(MHPSS)
2021

		(0322) 359 48 88 – (0322) 359 49 72
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay) Community Centre	Address: Emek Mh. Emek Cd. No:10/A Seyhan/ADANA Phone: 0322 431 05 00 – 01
<i>Other (list as available: NGOs, etc.)</i>	Positive Living Association (Pozitif Yaşam Derneği) counselling service	Hotline: 0850 888 0539
	Mavi Kalem Association counselling service	Hotline: 850 441 62 84
<u>MALATYA</u>		
Safety and shelter	Alo Gelincik Hattı	Hotline: 444 43 06
	Violence Prevention and Monitoring Centre (ŞÖNİM)	Address: Özalper Mahallesi Kardeşlik Sokak. No:33 Yeşilyurt/MALATYA Hotline: +90 (422) 212 32 25, +90 (422) 212 32 26
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Bar Associations	Address: Halfettin, KORU SOKAK NO:1, 44100 Battalgazi/Malatya (0422) 325 86 85
Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
Livelihoods Support	Turkey Employment Agency (İŞKUR)	Address: Dabakhane, Çevre Yolu Cd. No:163, 44000 Battalgazi/Malatya 444 75 87
Mental Health and Psycho-social Support	Turkish Red Crescent (Kızılay)	Kavaklıbağ Mah. Halep Cad. N:22 K:1 Posta Kodu: 44000 Malatya Merkez/Malatya +90 (422) 321 27 48
<u>ADIYAMAN</u>		
Safety and shelter	Alo Gelincik Hattı	Hotline: 444 43 06
	Violence Prevention and Monitoring Centre (ŞÖNİM)	Address: Altınşehir Mahallesi Gölbaşı Karayolu 5. Km no:28 Merkez/ADIYAMAN Phone: 0 (416) 223 12 62
Public health services	For Provincial Directorates of Health, District Directorates of Health, Family Health Clinics, public hospitals and university hospitals close to your residence, please refer to UNHCR Turkey Services Advisor: https://turkey.servicesadvisor.org/tr	
Legal assistance	Bar Associations	Address: Turgut Reis Mah. Atatürk Bulvarı, Adliye Sarayı Kat:2 Phone: (0416) 216 13 51



UNHCR

United Nations High Commissioner for Refugees
Haut Commissariat des Nations Unies pour les réfugiés

UNHCR Services and Assistance Document on gender-based
violence (GBV) and mental health and psychosocial support
(MHPSS)
2021

Livelihoods Support	Turkey Employment Agency (İŞKUR)	For vocational training and employment opportunities, please visit directorates or service centres (if any) of İŞKUR in your province. You may reach contact information here: https://www.iskur.gov.tr/iletisim
---------------------	----------------------------------	---