

On 08 March 2021, South Africa's Minister of Home Affairs, Dr. Aaron Motsoaledi and the Representative of the United Nations High Commission for Refugees (UNHCR), Mr. Leonard Zulu signed an agreement to work together to resolve the backlog. The agreement makes additional resources possible so that your appeal can be finalized.



Our objective is to resolve the backlog appeals up to 2017 and to put measures in place to prevent another backlog from occurring. We wish to assist and protect refugee claimants. We want to finalize your appeal as soon as possible!

**If you have questions,
contact the RAA at:**

Enquiries.rab@dha.gov.za

OR call
012 316 9800

**RAA services are free! You
will not be asked for
money to consider you
appeal!**



Refugee Appeals Authority Of South Africa

- ✓ Fair
- ✓ Efficient
- ✓ In Accordance with the Law



home affairs

Department:
Home Affairs
REPUBLIC OF SOUTH AFRICA

WAITING FOR AN APPEAL HEARING?

If so, read this!

The Refugee Appeals Authority (RAA), formerly the RAB, is starting a project to decide appeals that were made before 2017. If this applies to you, here are the steps you must follow:

1) To Receive a Notice of Hearing, ensure that your Refugee Reception Center has your most up-to-date contact information including:

- Appeal case #
- Your name and the names of all family members appealing with you
- Home address in SA
- Phone number
- E-mail address

You can do this by email or in person at the Reception Center

Failure to provide up-to-date contact information could result in your appeal being cancelled

2) Once you receive the Notice of Hearing, you will have 30 days to provide any new evidence/information relevant to your appeal to the RAA.

You can do this by email or in person at the Reception Center

"Large-scale population displacements pose a threat to regional and continental peace and security. Unresolved refugee problems become a source of instability, violence and further population displacements. Dealing with these problems is inextricably linked to achieving peace, upholding the rule of law and entrenching a human rights culture and democracy."

NELSON MANDELA

20 June 1997 World Refugee Day



UNHCR
The UN Refugee Agency