

Who can benefit from UNHCR - UNICEF Cash Assistance?

UNHCR and UNICEF will support Refugees/ Temporary Protection holders (“odidenc”), Asylum Seekers, and Stateless persons in Slovakia, **who are considered particularly vulnerable** as per eligibility below.

Who will be eligible for UNHCR - UNICEF cash assistance?

1. Eligible individuals and families **who arrived in the Slovak Republic after 01 January 2024 and are economically disadvantaged** (e.g., not having regular employment or a regular source of income or a source of income that is below the minimum subsistence allowance), **OR**
2. **Not being assisted** by the Slovak Office of Labour, Social Affairs and Family (Úrad práce), **AND**
3. Fulfilling **one or more** criteria below:
 - You are a single parent or a caregiver with 2 or more children; **OR**
 - You are a family with 3 or more children; **OR**
 - You are a single parent or family with at least one child below 3 years old; **OR**
 - You or a child in your family is considered a person with a disability; **OR**
 - You are 60 years old and above without a working adult family member; **OR**
 - You have a serious medical condition.

Additional information:

- Supporting documents on disability or medical condition, and Labour Office (“Úrad práce”) rejection letter will be requested during your interview.
- UNHCR will review all applications from older individuals, adults with disabilities without children, and adults with serious medical conditions. One of UNHCR's partners may contact you on your Slovak phone number for further vulnerability assessment.

How much is the cash assistance?

PART 1 – Family composition

Category	Age	Amount per individual
Adult	18 and above	€ 80.00
Child	3 – 17 years old	€ 60.00



PART 2 – Additional amount based on vulnerabilities

Category	Amount
60 years old and above	€ 80.00
Person with disability	€ 300.00
Parental allowance (children below 3 years old)	€ 300.00

Maximum 380 EUR.

Even in case of large households with children (6 and more members).

Maximum 300 EUR.

For one household, only one of the vulnerabilities is counted, the one with highest amount of support.

ONLY FAMILIES WITH CHILDREN WILL BE ABLE TO RECEIVE 3 PAYMENTS FOR FAMILY MEMBERS IN LINE WITH ELIGIBILITY CRITERIA. FAMILIES WITH ONLY ADULTS WILL BE ABLE TO RECEIVE A ONE TIME PAYMENT FOR THE VULNERABLE INDIVIDUAL ELIGIBLE UNDER THE CRITERIA.

To help understand the total support a household can qualify for, UNICEF and UNHCR developed indicative online calculator. Please note that the calculator is informative and not binding. You can access it here:



How can you enroll for the cash assistance?

Make an appointment on-line by visiting UNHCR Slovakia Help site at <https://help.unhcr.org/slovakia/cash-assistance/cash-assistance-2024/> or scanning the QR code. Then click “Request an appointment”. You will receive an SMS confirming your appointment date and location. The SMS may take several days to be sent to you after your request. Please do not submit multiple appointment requests.

UNHCR and UNICEF may close the online appointment requests once the ceiling for assisted families is reached. In this case, we will share this information on our online channels, in particular UNHCR Slovakia official Telegram channel at t.me/unhcr_slovakia. Please subscribe to the channel to receive up-to-date information.



What should you bring to your interview?

- Passport, ID or any other document that can prove your identity.
- Slovak Number [Rodne číslo] issued when you were granted Temporary Protection or Asylum Seeker's/Refugee Certificate.
- Slovak phone number. Each family needs to have their own Slovak telephone number. Please do not share phone numbers among families.
- Slovak Bank Account Number/IBAN and a bank contract (if you have one and you are the owner).
- Please bring all family members to the enrolment appointment (if a family member has serious mobility issues or disabilities, you can inform us during your interview).
- Slovak Legal guardianship document (if applicable).
- Documents provided by the Labour Office (“Úrad práce”) confirming you are not receiving financial assistance from the Labour Office (rejection letter).
- Documents confirming medical condition and/or disability.

How will you know if the application is approved or not?

After your interview for the cash assistance, if the review process shows that you meet the eligibility criteria, you will receive an SMS to confirm that you are eligible. If you do not meet the required criteria, you will receive an SMS informing you of the decision. The decision process can take up to 4 weeks.

How will you receive the cash?

- Bank transfer to your Slovak bank account if you have one, **OR**
- Cash provided by any Western Union at the Post Offices in Slovakia. You will receive an SMS confirming how you can collect the cash.

When will you receive the cash?

For eligible cases, payments are processed at the beginning and middle of every month. Please note that if you have any issues with your payment, you must report it to our Helpline immediately within 30 days of receiving the payment notification.

All UNHCR services and activities are always free of charge.

In case of any questions, please call the UNHCR-UNICEF Helpline:

Toll-Free Line: 0800 22 12 30 (calls from Slovak tel. number). Regular landline: +421 2 22 11 56 50 (calls from non-Slovak tel. number)

Monday to Friday (working days), 8 AM – 6 PM.

Latest information on this programme will be always published in our Telegram channel: t.me/unhcr_slovakia