

UNHCR & UNICEF will support refugees with vulnerabilities in Slovakia with one-time cash assistance for winter needs



UNHCR and UNICEF, in cooperation with the Slovak Government, will support Ukrainian families, stateless persons and third-country nationals affected by the war in Ukraine, and other refugees and asylum seekers in Slovakia who face protection risks or who are in a situation of extreme vulnerability, with a one-time emergency cash transfer for winter expenses in 2023, such as blankets, winter clothes and shoes, meals, utilities, etc.



Cash assistance for winter needs will be provided to individuals and families in a situation of vulnerability to minimize protection risks and support their basic needs.

Every registered refugee [odidenec] who was eligible for UNHCR-UNICEF Cash for refugees with vulnerabilities in Slovakia in 2023 will receive the Winter Cash Assistance automatically and does not need to approach the [registration sites](#).

APPOINTMENT NEEDED

If you are a **new arrival (those who got the Temporary Protection or international protection documents after 01 September)**, from Ukraine or another country where you faced war or persecution and meet the vulnerability criteria as per the [eligibility criteria](#) set earlier this year, you can make an appointment through this [online form](#) or by calling the [UNHCR-UNICEF Helpline](#).

Your appointment request will be reviewed by UNHCR.



Each case is assessed on its merits and the final decision is made by UNHCR based on the outcome of an in-person interview. The decision on your eligibility to receive cash assistance for winter needs will be communicated to you by SMS.



Cash assistance for winter needs will be a one-time payment of 150 EUR per person, with a maximum of 400 EUR per family. The payment will be provided via your Slovak bank account or Western Union

In case of any questions, please call the UNHCR-UNICEF Helpline:

Toll-Free Line: 0800 22 12 30 (calls from Slovak tel. number)

Regular landline: +421 2 22 11 56 50 (calls from non-Slovak tel. number)

Monday to Friday (working days), 8 AM – 8 PM