

Frequently Asked Questions – FAQ

The transition of Carer's Grant to the Ministry of Labour Social Affairs and Family

1. I have been receiving assistance from UNICEF and IOM in the previous months. What do I need to do to ensure that the Government will provide me with humanitarian aid for adults and children with disabilities and Persons with Specific Needs from December 2022 onwards?

Refugees [odideneč] from Ukraine who are persons with severe disabilities should appear in person at the Office of Labour, Social Affairs and Family at their place of residence in the Slovak Republic to register to continue receiving the humanitarian benefit from the Ministry of Labour, Social Affairs and Family.

The benefit will be received in the following month after registration. All interested parties are advised to approach the Offices of Labour, Social Affairs, and Family as early as possible. If refugees did not approach the Office of Labor, Social Affairs, and Family during December, they should do so as soon as possible and will be included in the next payment cycle, depending on the registration date.

Refugees will receive an SMS message from UNICEF and International Organization for Migration (IOM) with instructions to register with the Offices of Labour, Social Affairs and Family.

2. I have not received payments from UNICEF or IOM for one or more or previous months for which I qualified. Will I be reimbursed for the previous period?

If your family and child has been assessed as eligible for the humanitarian disability benefit, but you have not received assistance for any reason, UNICEF will approach you to cover all previous month payments through single bulk payment. MoLSAF will continue to cover payments one month after the registration with the Labour Offices and is not responsible to distribute benefits for the period prior to December 2022.

In case your phone number or bank account has changed in recent time, UNICEF or IOM might not be able to reach you to provide you with the benefit. In that case please to contact our helpline.

3. I have applied to be assessed for eligibility by the IOM in the period June-December 2022, but have not been assessed yet. What happens in my case?

If you are listed to be assessed by the IOM but were not assessed yet, you will be approached by UNICEF which will complete assessments by March 2023. Those deemed eligible will receive retroactive bulk payment by UNICEF.

In case your contact information has changed in recent time, UNICEF might not be able to reach you for assessments and subsequent payments. In that case please contact our helpline to update your information.

After UNICEF completes assessments and payments MoLSAF will take over the payments in 2023. Further instructions will be shared in direct communication – during the assessments and when notifying of the results of eligibility.

4. Where are the Labor Offices (urad prace) located?

Please visit the Government's official website to find all Labor Offices locations.
www.upsvr.gov.sk/

5. Who can apply for the humanitarian subsidy for persons and carers of persons with disability to be provided the Government of Slovakia (Ministry of Labour, Social Affairs and Family)?

Families with a child/children in need of a carer on a constant basis due to specific needs (disability or serious medical condition), preventing a carer to participate in the labour market are provided with a support to compensate.

Families with persons with disability who has a card or certificate of disability from Ukraine or persons with Sixty Percent (60%) and above scores on WHODAS as well as a buffer zone between 50% and 60%.

In addition, persons with specific needs, including Persons having life-endangering health complications; Persons with diabetes or any other chronic disorders; Persons who recently had surgery and need care at home; Immobile persons; Persons with Down syndrome; Persons with severe medical conditions as determined by a qualified physician; Persons with mental disorders which prevent them from labor/school inclusion and create challenges for any community engagement; Persons on all day care services who could not be on independent living; Persons with physical or mental disability; Persons having Epilepsy, and Persons in need of assistive devices.

6. Will anyone who previously received support from UNICEF and IOM be excluded from the humanitarian aid related to severe disability?

All those who previously met the conditions for entitlement to humanitarian aid related to disability for adults and children will be provided with assistance by MoLSAF in the amount they received previously. The eligibility assessment will not be repeated for these cases.

Potential beneficiaries who will be applying for the first time for such benefit will be assessed by Offices of Labour, Social Affairs and Family in line with Slovak legislation.

Entitlement to assistance may cease due to the abandonment of the territory of the Slovak Republic or loss of relevant legal status.

7. What is the assistance the Ministry of Labour, Social Affairs and Family provides?

Humanitarian aid for persons with severe disability (adult or child) will vary between:

- **300 euros per month**, if the result of the assessment is the degree of severity of the applicant's disability from 40 to 59%,
- **508 euros per month**, if the result of the assessment is the degree of severity of the applicant's disability of 60% or more.

8. Can third-country nationals or asylum seekers affected by the conflict in Ukraine apply for the humanitarian aid related to disability?

Only a person with special protection can apply for the subsidy. A person with special protection is defined as a person who has been granted temporary refuge or who, in the context of a crisis, has applied for asylum or subsidiary protection and is therefore entitled to the assistance in question.

9. Where can I find more information on the transfer value that my family will receive and eligibility for the Materials Needs benefit by the Government of Slovakia?

Information on entitlement to assistance is published on the Government webpages:

https://www.upsvr.gov.sk/social-affairs-and-family/socialne-veci/dotacia-na-podporu-humanitarnej-pomoci-osobe-s-osobitnou-ochranou-v-suvvislosti-s-jej-zavaznym-zdravotnym-postihnutim.-subsidia-na-pidtrimku-gumanitarnoi-dopomogi-osobi-z-osoblivim-zahistom-u-zvazku-z-ii-tazkou-invalidnistu.html?page_id=1231210



10. How long can Ukrainian families receive assistance from the Government?

The provision of a subsidy to support humanitarian aid for refugees from Ukraine with severe **disabilities is not time-limited**, if the applicant fulfils:

- Disability eligibility conditions according to the UNICEF and IOM assessment or according to results of MoLSAF assessment for those who will undergo assessments from December 2022 onwards.
- Other legal criteria to apply and receive humanitarian benefits under Slovak legislation

11. Why were the data from UNICEF and IOM on existing beneficiaries of cash benefits not transferred to MoLSAF?

UNICEF and IOM have transferred data to MoLSAF. MoLSAF uses the data to identify beneficiaries that can continue receiving the humanitarian subsidy after they register with Labour Office in accordance with national procedures.

Those persons earlier assessed as eligible or ineligible by UNICEF and IOM will not be assessed again.

12. How will I receive the benefit from the Government of Slovak Republic?

The Office of Labour, Social Affairs and Family distributes cash support on beneficiaries' bank accounts or by postal order.

Persons who previously received support on their slovak bank account will continue to do so.

Persons who previously received support via Western Union or through DiPocket pre-paid card will receive the benefit through postal order, unless they register with a slovak bank account.