

# CARER'S BENEFIT FOR CHILDREN WITH SPECIFIC NEEDS (SEVERE DISABILITIES AND HEALTH CONDITIONS)

Are you a Ukrainian refugee who is caring full-time for a child with severe disabilities or health conditions? If so, you may be entitled to a Carer's Benefit of € 508 per month to compensate you for your lack of a salary.

## Three steps to apply for the Carer's Benefit



**1.** Enrol with MoLSAF for Temporary Protection (TP) status and with UNHCR for cash assistance, if you haven't already done so. You can do this at your Registration Centre. As part of the process, you will be asked whether you or someone in your household has any specific needs. If you say "yes," you will be asked for more information, including answers to two simple questions:

- Do you or any member of your family travelling with you have a Ukrainian Disability Card?
- Do you or any member of your family need extra support or services because of a recognized disability?



**2.** If you answer 'Yes' to either of these questions in relation to a child, you will be referred to UNICEF. You will be contacted to let you know that TENENET will be in touch with you to arrange an assessment of your child's needs.



**3. Please note: it is important that you have your own specific Slovak telephone number so that you can be reached directly about the Carer's Benefit.**



## The assessment for the Carer's Benefit

- The assessment takes place over the phone, face-to-face at the registration centre or at your accommodation. You'll be told where and when the assessment will take place and what to bring with you. Please note: children with disabilities do not need to be there for the assessment.
- The assessment interview is carried out by Ukrainian-speaking operators who can answer all your questions on how the benefit works.
- You'll be asked, for example, whether the child needs equipment to help them see, hear or walk.
- The operators will record the answers in an app that generates the result automatically. You will get the result by text message within seven days of the assessment.



## The cash payment

The payments are made each month through a bank transfer to a Slovak bank account if you have one.

You can also receive the money through Western Union. You will get a SMS on your mobile phone explaining how you will receive the cash.

The first payment is received after your successful assessment, and is backdated to June 2022. UNICEF is funding the payments for an initial three months.



## Any questions or problems?

Call the toll-free UNICEF and UNHCR Cash Assistance Hotline if you have any questions or problems:

- Toll-free number: 0800 22 12 30 (from a Slovak phone number)
- Toll-free landline: +421 2 22 11 56 50 (call from a telephone number other than Slovak).

For any question related to the Carer benefits of adult with disability, call International Organization for Migration (IOM) Info line: (calls from Slovakia)

- 0800 500 099 (Tuesday and Wednesday, from 09:00 AM to 02:00 PM)
- 0800 500 100 (Monday, Thursday, and Friday, from 09:00 AM to 05:00 PM)

Or email them: [IOMSlovakiaCBIfeedback@iom.int](mailto:IOMSlovakiaCBIfeedback@iom.int)