

UNHCR's **Cash Assistance** Programme in **Slovakia**



For new arrivals from Ukraine



UNHCR's short-term emergency cash assistance for people who fled Ukraine due to the conflict - in support of the Government of Slovakia

For up-to-date information, visit UNHCR Help site for Slovakia: <https://help.unhcr.org/slovakia/cash-assistance/>



What is UNHCR's short-term emergency cash assistance programme in Slovakia?



Since May 2022, UNHCR provides short-term cash assistance to those who fled Ukraine to help them with basic needs and transition to their stay in Slovakia.

The programme is aligned to and in support of the Government of Slovakia's Material Needs programme. UNHCR does not conduct refugee status determination. Beneficiaries are enrolled for emergency cash assistance.

How much is the value of cash assistance?



The total amount is calculated based on the number of family members family and their ages as per the details below up to a maximum amount of 380 Euro per month.

- Children \leq 3 years: 160 Euros
- Children 3-18 years: 60 Euros
- Adults: 80 Euros

Different agencies are providing cash assistance, but all will give the same amount. If you are enrolled to receive or are receiving assistance from one organization, you will not be able to sign up and receive cash assistance from another organization.



Who is eligible for UNHCR cash assistance?

People who fled Ukraine on or after 24 February 2022 due to the conflict and who are Temporary Protection holders or asylum-seekers are eligible for cash assistance. They can be Ukrainian nationals, nationals of other countries who were residing in Ukraine, or stateless persons. Only **one** family member needs to have left Ukraine on or after 24 February to be eligible.

How can I enroll for UNHCR cash assistance?

If you have Temporary Protection or you are an Asylum Seeker and are not enrolled in the cash programme, you can:



1. Make an appointment on-line by visiting UNHCR Slovakia Help site (<https://help.unhcr.org/slovakia/cash-assistance/>) or scanning the QR code. Then click the link to "Request an appointment". You will receive a SMS confirming your appointment date and location.
2. You may also visit any of the locations where UNHCR staff is present. Addresses are available on UNHCR Help site.

What should I bring to my enrolment appointment?



- You should bring your passport, ID or any other document that can prove your identity and Slovak Number/Rodne Cislo issued when you were granted Temporary Protection or Asylum Seeker's Card.
- Slovak phone number. Each family needs their own Slovak telephone number, you cannot share phone numbers.
- Slovak Bank Account Number/ IBAN and bank contract (where available and you should be the owner)
- Please bring all family members to the enrolment appointment

How will I receive the cash?



- Bank transfer to your Slovak bank account if you have one OR
- Cash provided by any Western Union/Post Office outlets in Slovakia
- You will receive a SMS on your mobile phone confirming how you will receive the cash and the instructions for collection at Western Union/Post Office outlets in Slovakia, if you cannot receive a bank transfer.

When will I receive the cash?



UNHCR will make payments to those enrolled on 15 June, 15 July, 15 August and 15 September.

Please note if you have any issue with your payment you must report to our Helpline until the end of the paying month.

New registrations for the cash programme are eligible for the next payment cycle.



For general information, visit help.unhcr.org/slovakia/cash-assistance

For questions, comments, suggestions, or reports (positive or negative), contact SVKBRCASH@unhcr.org

In case you need assistance, please contact UNHCR-UNICEF Helpline: **+421 2 22 11 56 50** & Toll-Free Line: **0800 22 12 30** (call from Slovak tel. number), Monday to Friday (working days), 8:00 AM to 8:00 PM