

How to Access UNHCR Cash Assistance in Moldova

For refugees from Ukraine

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Receive a unique card or SMS for your appointment to come to a cash enrolment center.

Enrol for cash assistance with your information and fingerprints.

This helps protect your information in a secure database and avoid fraud. It is only for cash assistance. UNHCR is not registering you as a refugee.



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At the enrolment center, receive your card, PIN and proof of enrolment.

Do not change your PIN and wait for a confirmation message that your card is loaded before using it.

24-48 hours after enrolling: receive an SMS confirmation that your card is loaded (2,200 MDL/person). Please visit the nearest maib ATM to activate your card. Do not change your PIN.



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Within 4 weeks: use your cash assistance in Moldova for purchases in shops or withdraw money from ATMs. Keep your card and PIN safe for future assistance.

Protect yourself and your family from fraud schemes.

Your personal information and identity documents should always be kept safe and confidential. Only share your personal information with trusted aid agencies and authorities when asked. Never give away your personal information on social media and untrusted websites.