

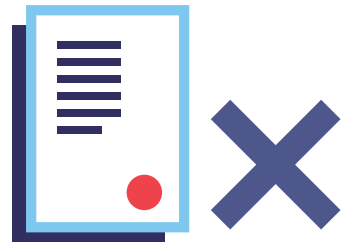


Positive decision

You are Refugee or you received Complementary Protection!

The process does not end here. With your documentation (Resolución de COMAR) you must go to COMAR or INM to start your immigration process to obtain the Permanent Resident Card for you and your relatives.

Having a Permanent residence will allow you to live anywhere in Mexico.



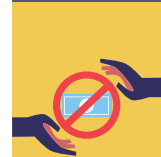
Negative decision

If you do not agree with COMAR's decision, you can ask them to review your case again.

You have 15 business days, following the day you were notified of the decision, to request a review or appeal of your case, this process is called Revision recourse (Recurso de revisión).

Remember that you can always ask for guidance and support from UNHCR.

ADDITIONAL INFORMATION



The entire asylum process, including any related documents issued by COMAR or INM, are FREE.



It is your right to have legal representation (lawyer) throughout the process. You can contact the Instituto Federal de la Defensoría Pública –the public defender's office - (IFDP) to receive free legal assistance.
Toll-free number in Mexico: **800 224 2426**



If necessary, you can request a translator or interpreter.



It is your right to have access to public education and health. COMAR provides institutional assistance to facilitate access to education, health, identity documents, and, travel documents.



The Comisión Nacional de los Derechos Humanos (CNDH) protects your rights.
Toll-free number in Mexico: **800 715 2000**

Who is a refugee?



Refugees are people who cannot go back to their country because their life, safety, or freedom are at risk.

People in this situation can ask for help from the government of Mexico to be recognized as refugees. As a refugee you can move freely within the country. As a refugee, just like a Mexican person you will have the right to education, work, health, and housing, among others. You will have the protection of the Mexican State. You will always have the obligation to respect the Mexican Constitution, laws and regulations.

Contact the Mexican Commission for Refugee Assistance (COMAR) if you wish to apply for asylum

Acahucan, Veracruz
Carretera Costera del Golfo No. 180, Km. 221
92 4245 7440 ext. 226 y 204
atencion_comarveracruz@hotmail.com

Ciudad de México
Versalles No. 49, Col. Juárez
55 5209 8800 ext. 30208, 30226 y 30154
dudascomar@segob.gob.mx

Ciudad Juárez, Chihuahua
Av. Francisco Villa y c. Malecón S/N, col. Centro
656 629 3300 ext. 54094
comarcidadjuarez@gmail.com

Guadalajara, Jalisco
Jesús García No. 720, col. Artesanos
Gdlcomar21@gmail.com

Monterrey, Nuevo León
Av. Lázaro Cárdenas No. 1817, col. Jardín de las Torres
81 8486 1577 ext. 218
Tramites.comarmty@gmail.com

Palenque, Chiapas
Carretera Playas de Catatzaja-Ocosingo
Km. 26 A + 100, col. Guayacan
916 3453 035 ext. 8288206
Atencionsolicitante.comar@outlook.com

Saltillo, Coahuila
Libramiento Oscar Flores Tapia S/N, Km 1.5, Av. Loma Alta
55 8055 9376
jevazquez@segob.gob.mx

Tapachula, Chiapas
Centro de Registro
2º Av. Sur No. 146, col. Los Naranjos

Oficina para firmar y seguimiento
4ta Poniente No. 39, col. Centro
55 5209 8800 ext. 59316
dcordova@segob.gob.mx

Tenosique, Tabasco
Calle 2 S/N, esquina calle 55, col. Pueblo Nuevo (frente a tanque de agua elevado)
93 4688 0404, 55 8055 9159
comarconsultatab@gmail.com

Tijuana, Baja California
Av. Venustiano Carranza No. 6250, col. Castillo
55 8055 9208
citascomartijuana@gmail.com

www.gob.mx/comar



Start a new life in Mexico

If you are afraid to return to your country because your life, security or freedom are at risk, you have the right to seek asylum in Mexico.

Call the UN Agency for Refugees (ACNUR) in Mexico for more information and guidance.

Toll free numbers:
800 226 8769
800 283 2718

WhatsApp:
+ 52 55 7005 5950

E-mail:
mexmeatencion@unhcr.org

<https://help.unhcr.org/mexico>

If you have any questions, you can contact El Jaguar on Facebook: ConfiaEnElJaguar



How to apply for asylum in Mexico:



In Mexico, the government agency responsible for receiving, analyzing, and deciding on your application for refugee status is the Mexican Refugee Commission (Comisión Mexicana de Ayuda a Refugiados - COMAR).



Seek asylum!

Come to COMAR, or Oficinas de Regulación Migratoria of INM or any national authority and express that you wish to apply for asylum in Mexico.

Tell them what happened or why you cannot return to your country. You can say it or write it down.

To "seek asylum" translates in Spanish to: solicitar el reconocimiento de la condición de refugiado.



Fill out Initial Form

You will fill out a questionnaire explaining why you fled your country and why you can't go back.

If your family is with you, do not forget to include them in the form; if they are still in your country of origin, be sure to mention it.

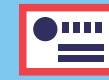
COMAR will not share with anyone what you say, your information is confidential.

Certificate



COMAR will issue a certificate (Constancia de Trámite) which proves that you have initiated your asylum procedure and you have the right to not be sent back to your country. It is an official document with your personal data and photograph, it must include the relatives who are with you. After receiving it, verify that the information on the certificate is correct!

Your Certificate is only valid within the state in which you initiated the procedure. If you leave the state, your procedure will be considered abandoned. If you wish to move to another state, you must ask COMAR for authorization.



Temporary CURP

COMAR will also process your temporary Unique Registration Code (CURP by its initials in Spanish), a code of 18 numbers and letters that allows you to access public services.



- A** You have 30 business days upon your arrival to Mexico, contact COMAR and submit your application. Remember, business days are Monday through Friday, excluding weekends and Mexican holidays.

If you have been in Mexico for more than 30 days, you can also submit your application, but we encourage you to seek legal advice. ACNUR/UNHCR can put you in touch with organizations that provide support for free.

- B** COMAR is available in Acayucan, Mexico City, Ciudad Juarez, Guadalajara, Monterrey, Palenque, Saltillo, Tapachula, Tenosique, and Tijuana.

If you are not nearby, you can start your procedure at Oficinas de Regulación Migratoria del Instituto Nacional de Migración (INM) throughout the country.

- C** If you are in a holding center, let the INM staff know you would like to start the process before COMAR.

The process is FREE, and you do not have to submit evidence.



Check in

You must go to the offices of the COMAR or INM to sign on the days you are instructed to do so. If you fail to sign, your procedure will be considered abandoned.

Signatures are suspended due to COVID-19. Always keep an eye on the instructions and notices of the authorities for the most up to date information.

Visitor Card for Humanitarian Reasons



Being an asylum seeker also allows you to apply for a Visitor Card for Humanitarian Reasons (Tarjeta de Visitante por Razones Humanitarias in Spanish) at INM, which grants a temporary regular status in the country and authorization to work. It is free and valid up to one year.

If you abandon the process, you won't be able to renew it.

Interviews



COMAR carries out at least two interviews:
- Assistance – this interview is to get to know you and identify your specific needs, it aims to facilitate access to services.

- Eligibility - a personal interview to know the reasons why you fled from your country. It is very important that COMAR has the maximum amount of information about the things which put you at risk in your home country. It is important to provide as many details as possible about this.

You do not have to submit evidence, but if you do have it, show it to COMAR. You may also choose to be interviewed by a man or woman. Also, if you do not speak Spanish, you have the right to be assisted by a translator during your entire process.



Asylum request decision

COMAR will study your case and inform you of the decision.

It may take up to 45 business days for COMAR to reach a decision, plus 10 business days on notify you of the result.

In some cases, COMAR will need 45 additional days to reach a decision and notify you the result. They must give you a new Certificate during these additional period.