



Positive decision

You are Refugee or you received Complementary Protection!

The process does not end here. With your documentation (Resolución de COMAR) you must go to COMAR or INM to start your immigration process to obtain the Permanent Resident Card for you and your relatives.

Having a Permanent residence will allow you to live anywhere in Mexico.



Negative decision

If you do not agree with COMAR's decision, you can ask them to review your case again.

You have 15 business days, following the day you were notified of the decision, to request a review or appeal of your case, this process is called Revision recourse (Recurso de revisión).

Remember that you can always ask for guidance and support from UNHCR.

ADDITIONAL INFORMATION



- The entire asylum process, including any related documents issued by COMAR or INM, are FREE.



- It is your right to have legal representation (lawyer) throughout the process. You can contact the Instituto Federal de la Defensoría Pública –the public defender's office - (IFDP) to receive free legal assistance. Toll-free number in Mexico: **800 224 2426**



- If necessary, you can request a translator or interpreter.
- It is your right to have access to public education and health. COMAR provides institutional assistance to facilitate access to education, health, identity documents, and, travel documents.



- The Comisión Nacional de los Derechos Humanos (CNDH) protects your rights. Toll-free number in Mexico: **800 715 2000**



Who is a refugee?



Refugees are people who cannot go back to their country because their life, safety, or freedom are at risk.

People in this situation can ask for help from the government of Mexico to be recognized as refugees. As a refugee you can move freely within the country. As a refugee, just like a Mexican person you will have the right to education, work, health, and housing, among others. You will have the protection of the Mexican State. You will always have the obligation to respect the Mexican Constitution, laws and regulations.

Contact the Mexican Refugee Commission (COMAR) to apply for asylum:

Acayucan, Veracruz
Carretera Costera del Golfo No. 180, Km. 221
924 245 7440 ext. 226 y 204

Ciudad de México
Versalles No. 49, col. Juárez
555 209 8800 ext. 30147 y 30208

Tenosique, Tabasco
Calle 2 S/N, esquina calle 55, col. Pueblo Nuevo
(opposite the water tank)
934 688 0404

Tapachula, Chiapas
8va Avenida Sur y 4ta Poniente No. 39, col. Centro
555 2098 800 ext. 59316

Tijuana, Baja California
Av. de los Insurgentes No. 16000, col. Los Álamos
664 3628 333, 558 0559 208

Palenque, Chiapas
Carretera Playas de Catazaja-Ocosingo Km. 26 A + 100, col. Guayacan
916 3453 035 ext. 8288206

Monterrey, Nuevo León
Av. Lázaro Cárdenas No. 1817, col. Jardín de las Torres
818 4861 577 ext. 218

www.gob.mx/comar

Start a new life in Mexico



If you are afraid to return to your country because your life, security or freedom are at risk, you have the right to seek asylum in Mexico.

Contact UNHCR/ACNUR for guidance and support.

Toll-free number in Mexico: 800 226 8769
WhatsApp: 55 7005 5950

Acayucan
Prolongación Lerdo de Tejada S/N, esquina con Vázquez Gómez, col. Villalta.
924 1064 616

Aguascalientes
Cristóbal Colón No. 309, Barrio del Encino.
449 9102 025

Ciudad de México
Programa Casa Refugiados
Mártires de la Conquista No. 86, col. Escandón
552 6147 992, 557 314 0957

Monterrey
Calle Juan Ignacio Ramón No. 506, Centro, Edificio Platino, Piso 8
554 791 7041

Palenque
Av. Periférico Norte, Esquina con 5ta Poniente. Frente a estacionamiento Chedraui.
557 959 0258

Saltillo
Bld. Galerías No. 200.
Piso 2 Local 22. 844 688 0534

Tenosique
Calle 22 No. 404, esquina con Calle 25, col. Centro.
934 342 1664 o 934 342 1687

Tapachula
21 Oriente No. 22, entre 9ª y 11ª Av. Norte, col. Lomas del Soconusco.
962 642 5198 y 962 642 5199

Centro de Registro
Calle Central Oriente No. 34 entre 3ª y 5ª Avenida Norte, col. Centro
800 523 7402

Tijuana
Bld. Sánchez Taboada No. 10488, Ofi. 819, Zona Urbana Río
664 518 3207

Guadalajara
Guadalupe Zuno No. 2302, Edificio El Bosque, col. Americana.
557 932 86 98 y 333 835 2078

Mexicali
558 040 9103

If you have any questions, you may reach El Jaguar on Facebook

ConfiaEnElJaguar



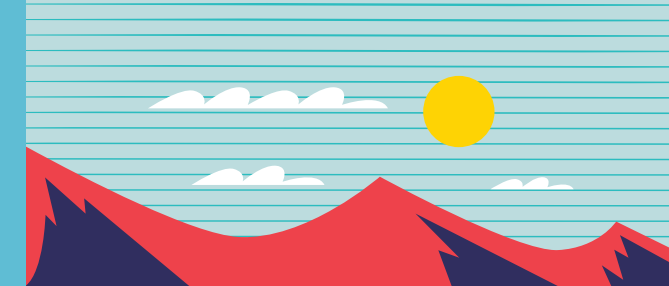
GOBIERNO DE MÉXICO

GOBERNACIÓN

COMAR



How to apply for asylum in Mexico:



In Mexico, the government agency responsible for receiving, analyzing, and deciding on your application for refugee status is the Mexican Refugee Commission (Comisión Mexicana de Ayuda a Refugiados - COMAR).



Seek asylum!

Come to **COMAR**, or Oficinas de Regulación Migratoria of INM or any national authority and express that you wish to apply for asylum in Mexico.

Tell them what happened or why you cannot return to your country. You can say it or write it down.

To “seek asylum” translates in Spanish to: solicitar el reconocimiento de la condición de refugiado.



Fill out Initial Form

You will fill out a questionnaire explaining why you fled your country and why you can't go back.

If your family is with you, do not forget to include them in the form; if they are still in your country of origin, be sure to mention it.

COMAR will not share with anyone what you say, your information is confidential.

Certificate



COMAR will issue a certificate (Constancia de Trámite) which proves that you have initiated your asylum procedure and you have the right to not be sent back to your country. It is an official document with your personal data and photograph, it must include the relatives who are with you. After receiving it, verify that the information on the certificate is correct!

Your Certificate is only valid within the state in which you initiated the procedure. If you leave the state, your procedure will be considered abandoned. If you wish to move to another state, you must ask **COMAR** for authorization.



Temporary CURP

COMAR will also process your temporary Unique Registration Code (CURP by its initials in Spanish), a code of 18 numbers and letters that allows you to access public services.



A

You have 30 business days upon your arrival to Mexico, contact **COMAR** and submit your application. Remember, business days are Monday through Friday, excluding weekends and Mexican holidays.

If you have been in Mexico for more than 30 days, you can also submit your application, but we encourage you to seek legal advice. **ACNUR/UNHCR** can put you in touch with organizations that provide support for free.

B

If you are in the cities of Acayucan, Tijuana, Mexico City, Monterrey, Palenque, Tapachula or Tenosique go to **COMAR** offices to submit your asylum application. If you are not close to these cities you can start the procedure at the Offices of Immigration Regulation of the National Institute for Migration (Instituto Nacional de Migración - INM) throughout the country.

C

If you are in a holding center, let the **INM** staff know you would like to start the process before **COMAR**.



Check in



You must come to **COMAR**'s or **INM**'s offices to sign on the days you are instructed to do so. If you fail to sign, your procedure will be considered abandoned.

Always keep an eye on the instructions and notices of the authorities for the most up to date information.

Visitor Card for Humanitarian Reasons



Being an asylum seeker also allows you to apply for a Visitor Card for Humanitarian Reasons (Tarjeta de Visitante por Razones Humanitarias in Spanish) at **INM**, which grants a temporary regular status in the country and authorization to work. It is free and valid up to one year.

If you abandon the process, you won't be able to renew it.

Interviews



COMAR carries out at least two interviews:
- Assistance – this interview is to get to know you and identify your specific needs, it aims to facilitate access to services.

- Eligibility - a personal interview to know the reasons why you fled from your country. It is very important that **COMAR** has the maximum amount of information about the things which put you at risk in your home country. It is important to provide as many details as possible about this.

You do not have to submit evidence, but if you do have it, show it to **COMAR**. You may also choose to be interviewed by a man or woman. Also, if you do not speak Spanish, you have the right to be assisted by a translator during your entire process.



Asylum request decision

COMAR will study your case and inform you of the decision.

It may take up to 45 business days for **COMAR** to reach a decision, plus 10 business days on notify you of the result.

In some cases, **COMAR** will need 45 additional days to reach a decision and notify you the result. They must give you a new Certificate during these additional period.

The process is FREE, and you do not have to submit evidence.