

KNOW BEFORE YOU GO



Your Rights

Returning to Syria is your personal decision. All refugees have the right to return to their home country freely and voluntarily, at a time of their choosing.

The **decision is yours to make** and should be based on your family's situation and conditions in Syria.

All UNHCR and partner services are completely free — no one is allowed to ask you for money or favors for any humanitarian assistance.



Be Sure of your Decision

If you voluntarily decide to return to Syria, your **refugee status in Jordan will end**, and all assistance and services you were receiving through UNHCR and partners in Jordan will stop.

Once you return to Syria, you may **not be able to re-enter Jordan**. Most refugees are currently **not permitted to come back** after leaving.

Unpaid debts (including rent or hospital bills) can lead to travel bans, which may prevent you from leaving Jordan. Refugees must take responsibility for repaying their debts and fulfilling their financial obligations prior to leaving.

Call 117111 and check for travel bans (circulations) using your MOI card number for all family members, including children prior to starting your travel.

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Procedures to Return

- Should you wish to return to Syria from Jordan, you can approach the **Jaber Border directly**. The Jaber Border Crossing is currently open 24hours a day, 7 days per week.
- You need one or more of the following **documents** to enter Syria:
 - 1.Ministry of Interior (MOI) service card
 - 2.Valid or expired Syrian passport
 - 3.Laissez-Passer (from Syrian Embassy)
- To benefit from exemptions on customs fees on your used household goods, you must also carry a **valid UNHCR Registration Document** (Asylum Seeker Certificate or Proof of Registration).
- Don't forget to **bring key documents** like civil, medical, and educational records and vaccination cards and take a sufficient supply of medicine(especially for chronic conditions)

Need More Information?

- For **individual counselling** on return to Syria, call UNHCR's Helpline (06-400-8000)
- For information on **conditions and services in Syria**, visit [Syria is Home](#).
- For **information on UNHCR's services**, visit UNHCR Helpsite in [Jordan](#) and [Syria](#).