

ZUAU GAMTATNA TAWH KISAI UNHCR' POLICY

- Hamphatna ngah na dingin, thumanlo cih thei napi' UNHCR ahih kei leh adangte (refugee leh gambel mite) apai khial sak gamtatna khat peuhpeuh pen Zuau gamtatna (Fraud) hi ci-in UNHCR in ki ngaihsun hi.
- Nang (Gambel mi/UN siau Refugee na hih leh) na thulehla aman takin UNHCR ah na puak ding ahi hi. Hih thu tawh kisai in nangma tangthu avekpi in, man takin, ip neilo in, akul leh aki tangsam bangin na gen ding ahihi.
- Na thu aman tak leh akicing takin UNHCR ah na puak kei leh, na case vai hong ki awlmawh lo dinga, na vai sawtpi zekai kha thei ding hi/ hong ki huh lo ding hi.
- **UNHCR leh A kizoppihte nasepna khempeuh (UNHCR' zum lai nasepnate: Yayee Card, UN Card, UN ah min khumna, Refugee dinmun khensatna, Resettlement vai leh adangdang huhnate) pen man ngenlo in, amawkna in aki sepsak ahi hi.**
- Mi khat ahihkeileh Kipawlna khat peuh in na thu hong vanpih nadingin sum ahih kei leh nget khat peuhpeuh hong neih leh pilvang inla um kei in, hong khem hi ding hi. UNHCR leh A seppih khempeuh in mi tungah nasep thaman kingen ngeilo hi.
- UNHCR pan/ tawh nasem khawm ka hi ci-in, na thu hong vanpih ning hong cite kiangah na thulehla na gen ma-in, UNHCR ah nasem ahihna-a Zum ID hong lah na dingin kan masa in.
- Pilvang in, na thulehla aneng atawngin hong kannuamte in ID atuh zangin UNHCR tawh a semkhawm/kizomte hi ung ci-in hong khem in, na thulehla hong kan thei ding uh hi.
- Mi khatpeuh in Resettlement hong piathei hi ing ci-in (UNHCR pan/ a sepkhoppi te/ resettlement gam te pan) UNHCR zum laite, sumlepai / adang adang huhna te (UNHCR leh A kizoppih te tung pan) zum lai atuh bawl in, sum tawh kikhek ding ahih keileh amau lunggulh bang piak ding, hong ci a om leh Thu hong puak un. Amaute in phone tawh maw, social media, Facebook, YouTube, WhatsApp, and Twitter leh atuam tuam zangin nang hong hopih thei uh hi.
- Phawk in. UNHCR leh A seppihte, Minam Makaite, Midang khat peuhpeuh in Refugee card, Gam thumna Resettlement/Huhna tuamtuam tawh kisai (mimal huhna, innkuan kigawm kikna, ki Sapna tuamtuam) cih te amaute in hong bawlsak/ hong pia theihlo ding uh hi. **UNHCR lam pan sepkhiatna khempeuh pen man ngenlo in, akhongin a kispak ahi hi.**
- Mi khatpeuh in UNHCR ID atuh bawl in, midang khat peuhpeuh UNHCR ID zang in UNHCR zum lai a tuamtuamte a bawl leh a Zuau gamtat (Fraud) uh ahi hi. UNHCR in tua banga gamtate nasiatak in kankhia ding hi.

- Aman tak in UNHCR nasepnate na theihnop leh hehpihna tawh hih UNHCR'S Zum website <https://help.Unchr.org.india/> leh UNHCR Facebook page <https://www.facebook.com./IndiaUNHCR/> ah na en in.
- UNHCR zum nasepnte, aseppihte leh aki zoppihte (UNHCR tawh kizom a nasepnte) tung pan Zuau gamtatna (FRAUD) tawh kisai maw Nulehpa lam metbawlna leh zawhtawh thu tawh bawlsiatna tawh kisai athuak kha na om uh leh hehpihna tawh **UNHCR' Thukan Zumpi (UNHCR's Inspector General's Office)** ah hih email: inspector@unhr.org, website: <https://www.unhr.org/igo-complaints.html>, leh thusim ki zasakna fax no. +41 22 739 7380 tawh ahih kei leh hih address: UNHCR, 94 Rue de Montbrillant, 1202 Geneva, Switzerland, ah post tawh lai hong khak in hong zasak un. IGO zumpi in nong zaksak uh thute hoih takin hong ki ciapteh sak ding hi.
- UNHCR tawh akizom mite (Gambel mi/ Refugee) lak pan UNHCR tawh kizopna/ tavuan piakna omlo pi in, zuau thu (fraud) tawh ah nasep a om leh hehpihna tawh UNHCR India zum a om Anti- Fraud Focal Point te tungah hih email: indne@unhcr.org tawh thu hong puak un, ahihkei leh UNHCR zumpi mai a om Bawm San (Complaint Box) ah lai hong khia un.

THU POIMAWH:

UNHCR nasepna leh hong kipia huhnate pen man ngenlo-in, hong ki sepsak ahi hi.
 Nasepna leh huhnate pen Nulehpa vai leh adangdang met bawlnopna tawh na kitem lo ding hi.
 Nulehpa vai metbawlnopna leh zawhthawh thu tawh bawlsiatna thute a om zenzen leh UNHCR leh a seppihte in kimawk koih khongloh na dingin Vaihawmna (Policy) kinei hi.

Hih hong kikhak Community Message lai tawh kisai dawtnop na neih leh hih email: indne@unhcr.org na contact in.