

UNHCR ih Daah Kalh Mibumnak-Donak Daan

- UNHCR in daan kalh mibumnak ih sullam a simfiang dan cu, hlawknak ngah duh ruangih UNHCR lole midang pawl (raltlan pawl le beunak hawlto pawl tiangin) lamzin diklo ih hruaisual hrim dingih thil ziangmaw tuahmi tinak a si.
- Nangmah (UNHCR ih hminkhummi beunak hawlto pawl lole raltlan pawl nan sinak bangin) cu UNHCR hnenah thu dik sim le a pehparmi thuhla pawl simthei dingin le ap theimi ziangkhal pek ding cu na tuah tengteng dingmi na tuanvo a si. Himi in a simtelmi cu thuhla theihternak na tuah tikah na thuhla thawn a pehpar theimi thu ah supmi/hrelhmi nei lo le a thupimi thuhla pawl kha cipciar ten na pek ding ti a si.
- UNHCR ah na thuhla kimten le dik zetin na sim ngah lo asile, cumi cun na thubuai (*case*) thu ah thil thalo a thlenter thei, cule rei zet hngahnak le/lole felfai ten kan lo bom theilonak a thlen phah thei.
- **UNHCR le tuanpizung ih bomnak hnaturanmi pawl zaten (UNHCR zungca pawl: Thuhla Relsaklaimi Sinak Ca le Raltlan sinak Card pawl, Hminkhumnak, Raltlan Sinak Ruahfelsaknak, Ramthumnak fehternak le bomnak dang pawl khal telin) a man umlomi alak an si.**
- UNHCR simaw Atuanpizung pawl ih bomnak ngah ding hrangah aman pek ding lo diltu mi zokhal lole pawlkom ziangkhal na va zum lo pei, ziangah tile himi pawl hi aman umlomi alak an si. Ralring in um aw, UNHCR le tuanpi zung pawl ih bomnak pawl ngah dingin sumpai lole thil ziangsimaw tuahsak ding thawn thlengawknak tuah cu dankalh mibumnak a si.
- UNHCR, Atuanpizung pawl lole zungtuan dang pawl khal, zung hnaturan vekih relaw pawl hnenah na bulpak thuhla simtheihnak siseh, UNHCR zungca pawl le ID dang pawl na pek hlan ah, anmai zung ID card pawl lo hmuh dingin na dil ta pei.
- Ralring zetin um aw, na dinhmun kha remcang ih lak tahratin, mi pawlin UNHCR, atuanpizung pawl lole zung dang thawn pehtlaimi kan si tiin atak asilomi zungca pawl an lo hmuh pang thei.
- Ramthumnak fehnak (UNHCR, atuanpizung pawl le/lole ramthumnak ram fehtlangin), UNHCR zungca pawl, sumpai lole thil dang zawngh bomnak (UNHCR le/lole atuanpizung pawl hnenin), zungca alem lole asilopiih relawknak/siterawknak, sumpai lole thil dang tuahsaknak thawn thlengawknak thiltuahmi, hitivek pawl kha mi zoin simaw an lo tuahsak tum pang asile in theihter (*report*) pei. Hitivek thil tuahsak dingin anmah bulpak in simaw, phone ih biakin lole social media in, Facebook, YouTube, WhatsApp le Twitter, le adang dang hmangin an lo pehtlai a si thei.
- Himi hi na cing ringring pei, raltlan sinak card, Ramthumnak Ram fehtheinak le/lole Ramdang ih kawhawknak (bulpak ih kawhawknak tuah, sungkua finkhawmawknak kawhawknak, le rethei bomnak vekih lakluhnak tivek pawl) ngah dingin UNHCR, tuanpi zungtuan, community hruaitu pawl, community milesa pawl lole midang khal in an lo tiamkam thei lo. **Zungca pawl, theihternak thuhla le bomnak hnaturanmi pawl zaten aman umlomi alak an si.**

- **Mi zokhal in UNHCR ID alem tuah simaw, midang ih UNHCR ID a hmang le/lole UNHCR ID remthatnak a tuah asile, cuvek thil cu dankalh mibumnak tuah tinak a si. UNHCR in thupi zetih ruatin cutivek thil cu zingzawinak a tuah ding.**
- India ih UNHCR hnaturanmi le bomnak pekmi pawl a ngaingai asimi le rintlak asimi theihternak ngah dingin, zangfahten na theihduhmi pawl cu UNHCR official website <https://help.unhcr.org/india/> ah le/lole UNHCR Facebook page <https://www.facebook.com/IndiaUNHCR/> ah na zoh pei.
- UNHCR zung tuantu, tuanpizung hnatuantu lole *contractor* (cumi cu, UNHCR thawn pehzawmin lungkimnak tuah ih hnaturanmi) in daan kalh mibumnak lole umdan diklo, nunau mipatnak zawngih sorawknak le hmuhsuamnak telin, an tuahsualmi thuhla ummi ah, zangfahten **Headquarters ih ummi, UNHCR's Inspector General's Office (IGO)** rori ah tlang zetin na theihter pei, cumi cu email: inspector@unhcr.org ah, website: <https://www.unhcr.org/igo-complaints.html> fehtlangin, confidential fax at +41 22 739 7380 (thuthup thil kuat) hmangin, lole *post* ih cakuatnak in: UNHCR, 94 Rue de Montbrillant, 1202 Geneva, Switzerland. IGO in theihternak a donmi cu thuthup in a ret a si.
- UNHCR thawn pehparmi (cumi cu, beunak hawltu le/lole raltlanmi) simaw, UNHCR thawn pehzawmih tuantlangnak neilomi midang pawl, mi zokhal in daan kalh mibumnak a tuahmi thuhla ummi pawl hrangah, zangfahten UNHCR India ih **Anti-Fraud Focal Point (Daan kalh ih mibumnak-Donak ih Tuanvo Latu)** hnenah thuhla na thlen pei, cumi cu email indne@unhcr.org ah kuatin lole UNHCR zung hmaiith retmi heknak bawm (Bawm sen) ah ca in na ap pei.

Thupi Zetmi:

UNHCR le Atuanpizung pawl ih bomnak hnaturanmi pawl le bomnak pekmi zaten aman umlo alak an si.

Bomnak hnaturanmi le Bomnak pekmi pawl hi Nunau-mipatnak zawngin simaw thildang tuahsakkak thawn thlengawk theih a si lo.

UNHCR le Atuanpizung pawl hin Nunau-mipatnak zawngih Sorawknak le Hmuhsuamnak parah ngaihnhathiamnak a um lo timi daan an nei a si.

Mipi hnen thuthan ih theihternak kan tuahmi thuhla ah thusuh duhmi na nei asile,
email:indne@unhcr.org ah UNHCR pehtlai in na sut pei.