

## LGBTQI+

### Emantes Support Line

**Services:** Support for LGBTQI+ persons

**Languages:** Greek, English, Arabic, French, Farsi and others upon request

**Contact:**

- Phone/WhatsApp: +30 6971693446
- Email: info.emantes@gmail.com

### Safe Place Greece

**Services:** Support for LGBTQI+ persons

**Languages:** English, Greek, Arabic, French, Farsi and Spanish

**Hours:** Monday-Friday, 10:00-18:00

**Contact:**

- Mobile/WhatsApp: +30 6986752325
- Email: info@safeplaceinternational.org

## Job Counselling and Integration

### METAdrasi Stepping Stone

**Services:** Employability support and job counselling sessions

**Languages:** Interpretation available upon request

**Contact:**

- Phone (WhatsApp): +30 6909658397
- Email: step2jobs@metadrasi.org



### CRS Adama Centre

**Services:** Employability support, job counselling and support to access welfare allowances

**Languages:** English, Farsi, Arabic, French, Ukrainian

**Hours:** Monday-Friday, 09:00-17:00

**Contact:**

- Phone (Viber/Telegram): +30 6945267788

## Useful Helplines and Services in Greece for asylum-seekers and refugees

### General

#### UNHCR

**Services:** Information provision and support with referrals to services

**Languages:** English, French, Arabic, Farsi, Sorani, Ukrainian, Greek, Turkish, Somali and Russian

**Hours:** Monday-Friday, 09:00-17:00

**Contact:**

- Phone: +30 2162007800
- Email: great@unhcr.org
- Website: <https://help.unhcr.org/greece/>
- WhatsApp Automatic Channel: +30 2112347078



## Legal Support

### Greek Council for Refugees (GCR)

**Services:** Legal aid and psycho-social support

**Languages:**

- Arabic (+30 6936543493, +30 6936543500)
- Farsi/Dari (+30 6907035832)
- French/Lingala (+30 6948065771)
- Kurmanji/Sorani (+30 6907035845)
- Turkish (+30 6936543491)
- Pashtu (+30 6936543490)

**Address:** Solomou 25, 106 82, Athens

**Contact:** By appointment only, Monday from 09:00-12:00 (Mobile/Viber/WhatsApp)

- Email: gcr1@gcr.gr



### IRC Youth Empowerment and Self-Reliance Program (18+)

**Services:** Job counselling sessions, employability and psycho-social support

**Languages:** English, French, Farsi/Dari, Arabic

**Hours:** Monday-Thursday, 10:00-17:00

**Contact:**

- Phone (WhatsApp) : +30 6946851080
- Email: annamaria.karageorgi@rescue.org

## Emergency Numbers 24/7

- European Emergency Service - 112
- Police - 100
- Ambulance Service - 166
- Coast Guard - 108
- Fire Brigade - 199
- Klimaka (Suicide Help) - 1018
- Violence Against Women SOS Helpline - 15900



### Refugee.Info

**Services:** Information and services about rights and procedures

**Languages:** English, Arabic, Farsi, French, Ukrainian, Urdu and Somali

**Website:** <https://greece.refugee.info/>

### ACCMR Platform

**Services:** Map of services in Athens

**Languages:** Greek and English

**Website:** <https://www.accmr.gr/en/>

**ACCMR Digital Platform:**

<https://bit.ly/3XfSljC>



## Red Cross Multi-Functional Refugee Center

**Services:** Information provision and psycho-social support

**Languages:** English, French, Arabic, Farsi, Pashto, Urdu, Russian, Turkish and Punjabi

**Address:** Kapodistriou 2, 106 82, Athens

**Hours:** Monday-Friday, 08:00-20:00

**Contact:**

- Phone: +30 2105140440
- Mobile/Whatsapp/Viber: +30 6934724893

## Children

### National Emergency Response Mechanism (NERM) in Greece

**Services:** Support for homeless unaccompanied children or children living in precarious conditions

**Languages:** English, Farsi, Arabic, French, Punjabi and other languages upon request

**Hours:**

- Monday-Friday: 08:00-22:00
- Saturday: 11:00-19:00

**Contact:**

- Helpline: 15107
- Mobile/Whatsapp/Viber: +30 6942773030

### The Smile of the Child

**Services:** Prevention and response to violence against children

**Languages:** Many languages upon request

**Contact:**

24/7 Helplines:

- National SOS Helpline for Children: 1056
- European Helpline for Children: 116111
- European Hotline for Missing Children: 116000



## Psycho-social Support

### BABEL

**Services:** Psychiatric and psychological support

**Languages:** English, French, Lingala, Farsi, Arabic, Kurmanji

**Address:** Ioanni Drosopoulou 72, 112 57, Athens

**Hours:** Monday-Friday, 10:00-16:00

**Contact:**

- Phone: +30 2108616280, +30 2108616266
- Email: babel@syn-eirmos.gr



### EPAPSY

**Services:** Psycho-social support

**Languages:** Arabic, French, Lingala, Farsi and Somali

**Hours:** Monday-Friday, 11:00-19:00 for Arabic, French, Lingala, Farsi / 09:00-17:00 for Somali

**Contact:**

- Helpline/WhatsApp: Farsi (+30 6935614120), Arabic, French, Lingala and English (+30 6936514113), Somali (+30 6936514117)
- Email: refugeementalhealth@epapsy.gr

## Medical Support

### Doctors of the World (MDM)

**Services:** Polyclinic in Athens with open-door policy

**Languages:** Greek, English, French, Farsi and Arabic

**Address:** Sappous 12, Omonoia, 105 53, Athens

**Contact:**

- HelpDesk & Information: +30 2103213150
- Appointments with Doctors: +30 2103213485
- Email: polyclinic@mdmgreece.gr

### Doctors Without Borders (MSF)

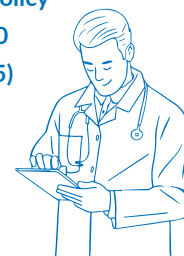
**Services:** Polyclinic in Athens with open-door policy

**Languages:** Arabic (+30 6956609760), Farsi (+30 6956609762), French/Lingala (+30 6951936455)

**Address:** Solonos 140, 106 77, Athens

**Hours:** Monday-Friday, 09:00-16:00

**Contact:** +30 2103839372



### Develop Athens - Disabilities Inclusive Project

**Services:** Targeted support for the completion of the disability certification process and the application for the disability allowance

**Languages:** English, Arabic, Farsi, French

**Address:** Migrants' Integration Center (KEM) of the Municipality of Athens, Maizonos 45, 104 38

Metaxourgeio

**Contact:**

- Phone: +30 2105248966
- Email: disabilities.inclusive@developathens.gr

## Assistance for Persons Experiencing Violence

### Diotima Centre

**Services:** Psycho-social and legal support for individuals who experienced gender-based violence

**Languages/Contact:**

- WhatsApp/Viber (English, French): +30 6988 587809
- WhatsApp/Viber (Farsi): +30 6988 587846
- WhatsApp/Viber (Arabic): +30 6988 528460
- Email: urban.athens.diotima@gmail.com (psycho-social support)
- Email: legal.diotima@gmail.com (legal support)

### A21 - Human Trafficking Resource Line

**Services:** Support for human trafficking survivors

**Languages:** Many languages upon request

**Contact:**

- Helpline: 1109 (24/7)
- Email: info@1109.gr

