

Services for Asylum-Seekers and Refugees in Chios Town

About this guide and how to use it

The purpose of this guide is to help you find services that will be useful to you. All services are grouped in categories (i.e. Educational Services, Medical Services etc). This Guide is available in 7 languages: English, Arabic, Farsi, French, Somali, Amharic, Tigrinya. All entries have a number for cross-reference. Every entry in this guide includes: the name of the organization providing the service – the type of the service, contact details and a QR code for you to scan. By scanning the QR code the location of the service will be displayed.

Helpful websites:



help.unhcr.org/greece/



<https://greece.refugee.info/>

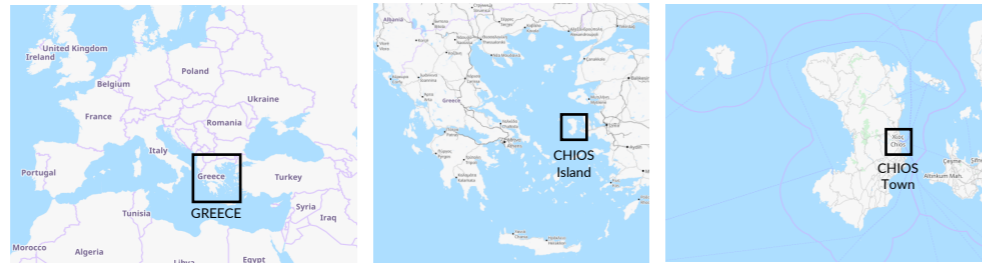
Leaflets' download



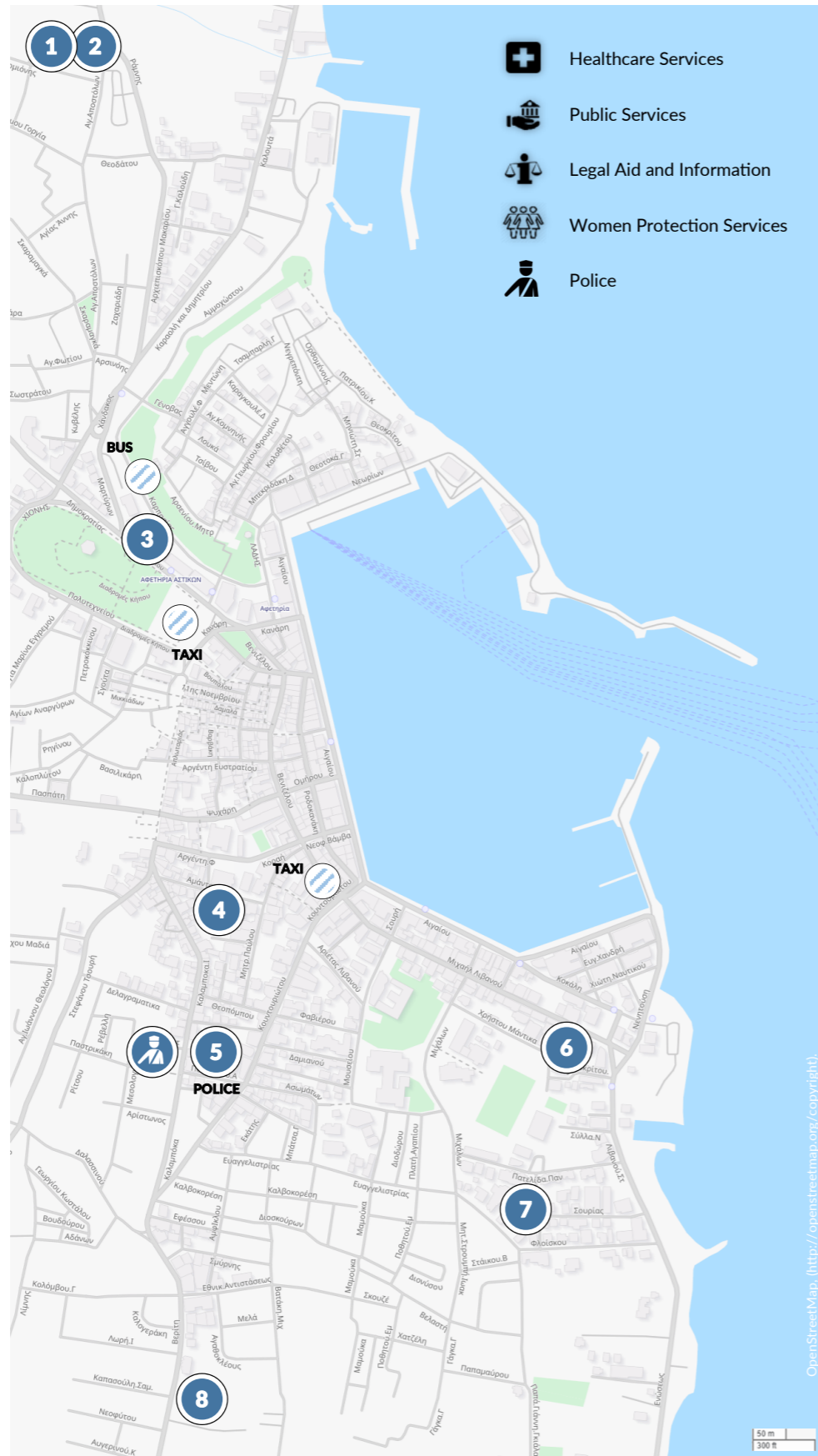
This guide in electronic format (PDF)



Leaflet of Services for Asylum-Seekers and Refugees in Chios CCAC (VIAL)



Source: OpenStreetMap. The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by the United Nations.



What?

Where?

When?

How?

Scan to view on map

1



Chios Health Centre

Primary Healthcare



1 Letsainis and Agias Eirinis street

Monday – Friday
8:00 am – 12:00 pm
(call centre)

- Appointments booked by medical actors (in the CCAC [Vial]) or
- Call +30 22710 28437 or +30 22710 26113

[Languages/Interpretation?](#)
Greek

2



EFKA (National Social Security Entity)

- Issuance of AMKA
- Issuance of AMA



1 Panagias Letsainis street

Monday – Friday
8:00 am – 2:00 pm

- Book an appointment through your taxisnet account at <https://apps.e-efka.gov.gr/eAccess/> or
- Call 1555

[Languages/Interpretation?](#)
Greek

3



Citizens' Service Centre (KEP) – (1)

- Verification of signature authenticity
- Issuance of administrative fees
- Certificate of criminal record, etc.



6 Dimokratias street

Monday – Friday
8:00 am – 7:30 pm
Saturday
8:00 am – 1:30 pm

Self-referred
[Languages/Interpretation?](#)
Greek or English

4



Equal Rights Beyond Borders

Legal counselling and representation for asylum procedures (first instance, appeal, family reunification etc.)



1 Mitropolitou Polykarpou street

Monday – Friday
9:00 am – 5:00 pm

To book an appointment send a WhatsApp text or call:
+30 694 470 7738 (French)
+30 694 553 1748
(All languages except French)

5



Police

- Application for issuance of residence permit/ TDV
- Emergency security response and support



1 Polemidi street

24 hours/
7 days per week

- Self-referred
- Appointment booked by RIS in the CCAC (Vial)
- or call +30 2271 440 555 or 100

[Languages/Interpretation?](#)
Greek or English

6



Tax Office (DOY)

- Issuance of Taxisnet key number
- Rectification of personal data
- Issuance of Tax Registry Number (AFiMi)



66 Michail Livanou street

Monday – Friday
8:00 am – 2:30 pm

Fill in the online application and book an appointment at:
<https://www.aade.gr/myaadelive-1>
[Languages/Interpretation?](#)
Greek or English

7



Community Centre

- Information and assistance for social allowances
- Job counselling
- Psychosocial support



7 Floiskou street

Monday – Friday
7:00 am – 3:00 pm

Self-referred
[Languages/Interpretation?](#)
Greek or English

8



Women's Counselling Centre

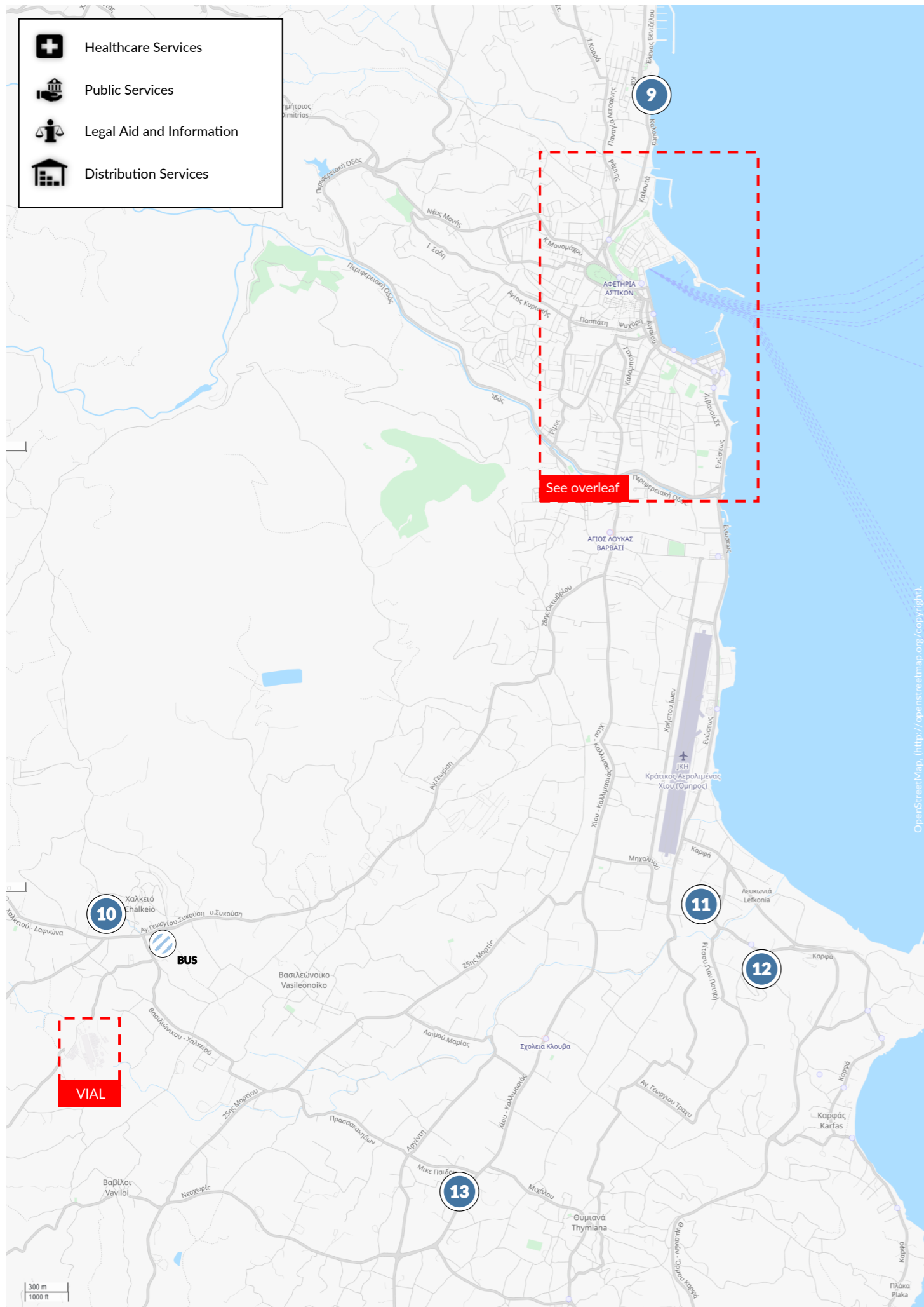
- Psychosocial support
- Legal and job counselling
- Referral to safe shelters (if specific conditions are met)



27 Veriti street, Kammenos Pyrgos

Monday – Friday
7:00 am – 3:00 pm

Only upon referral and appointment for women victims or at risk of violence aged 18+
[Languages/Interpretation?](#)
Provided by the referring actor or the Centre (Arabic, Farsi/Dari)



What?

Where?

When?

How?

Scan to view on map

9



Skilitsio General Public Hospital

Specialised medical services



2 Elenas Venizelou street

Monday - Friday
12:00 pm - 2:00 pm
(call centre)

For emergency incidents only:
24 hours / 7 days per week

- Appointments booked by medical actors (in the CCAC [Vial]) or
- Call +30 2271 350 112

Languages/Interpretation?

- Greek or English
- Tele-interpretation in various languages possible, only in exceptional cases

10



Citizens' Service Centre (KEP) - (2)

- Verification of signature authenticity
- Issuance of administrative fee
- Certificate of criminal record, etc.



Chalkeios

Monday - Friday
8:00 am - 3:00 pm

Self-referred
Languages/Interpretation?
Greek or English

11



Regional Asylum Office

- Asylum interviews
- Submission of appeal
- Application for family reunification
- Registration of subsequent asylum applications



Ioanni Ritsou street, Kontari, Lefkonía

Monday - Friday
8:00 am - 3:00 pm

- Appointments provided by the Asylum Service in the CCAC (Vial)
- Self-referred

Languages/Interpretation?

Various languages

12



Public Employment Service (DYPA)

- Registration in the unemployment registry
- Issuance of unemployment card
- Unemployment allowance
- Job counselling



Karfa & Agias Anastasias Avenue

Monday - Friday
8:00 am - 1.30 pm

- Through DYPA e-services
- Self-referred

Languages/Interpretation?

Greek or English

13



Offene Arme Distribution Warehouse (OA)

- Distribution of non-food items (clothes, shoes, hygiene items, items for infants, etc.)
- Medical assistive devices*
- Facilitation of transfer to medical services*

*exceptionally and only upon referral



Vagia 122, Kampos

Free Shop open:
Monday - Friday
9.00 am - 2.00 pm

Distribution dates:
Information by message

By appointment only (send WhatsApp message to +30 694 050 0844 - no calls)

* minors must be accompanied by parent or guardian

14



ELIL

Legal counselling and representation for asylum procedures (first instance, family reunification, etc.)

Sessions take place remotely

Monday - Friday
9:00 am - 5:00 pm

To book an appointment send a WhatsApp text. SMS or call: +30 694 623 4282

Languages/Interpretation?

English, French, Lingala, Arabic, Farsi/Dari, Somali, Kurmanji, Sorani

15



A.Ss.I.s.T.

- Legal counselling and applications for asylum procedures (first instance and subsequent application)
- Referrals for social welfare and other types of support

Sessions take place remotely

Monday - Friday
9:00 am - 5:00 pm

For appointment/information send an SMS, WhatsApp text or voice message to: +30 694 810 0477

Languages/Interpretation?

Amharic, Arabic, Farsi, English, French, Greek, Krio, Lingala, Somali, Tigrinya, Urdu

16



Refugee Biriyani and Bananas

Food supplies hygiene products, season-specific / emergency aid items, etc.

Mobile distribution point
Home delivery

Distribution dates:
every 6 to 8 weeks

Walk to the mobile distribution point

For more information and registration send a WhatsApp message to: +30 694 984 1225