

If you are in Chios island Please contact the following number: Mo – Fr, 9:00 – 16:00 – Protection Helpline: +30 6948197311 (receiving regular calls/SMSes and WhatsApp communications).

If you are in Samos island: +306951002248 (Please communicate with us through whatsapp, text or audio)

If you are in Kos or Leros island Please contact us on this number +306944585694 (whatsapp and regular)

There are times in which UNHCR may ask for personal information such as full name, physical presence and contact data in order to provide information or guidance.

Your personal information is confidential and will not be shared with any third parties without your *prior* consent, except for UNHCR's partner NGOs who can provide protection or assistance, if there is a need.

In no circumstance will UNHCR share your personal data with the authorities of your country of origin.

If you are not living in Greece or if your query does not concern procedures and services in Greece, we will not be able to respond to your query. In that case please refer to the HELP website or UNHCR website of the country you are currently living in.

If there is information already reflected in UNHCR Greece HELP website, we may not respond to your query but refer you to the relevant section.