










# Services for Unaccompanied and Separated Children in Greater Cairo & Alexandria January 2024



Partner	Service	Phone Number	Address/Email	Working Hours
<b>Health</b>				
	Medical Care	011 2988 4420 - 02 3889 7129	<b>6<sup>th</sup> of October</b> , Block 48/8, 2 <sup>nd</sup> proximity, 8 <sup>th</sup> district	Monday - Friday: 8:30 AM - 3:00 PM
		02 238 67367 - 02 2386 7366 011 2988 0884 - 011 2988 0223	<b>Nasr City</b> , 15 Mohammed Youssef Mousa St., off Mostafa El-Nahas St., Al-Manteqa al-Oula	
		02 276 94441 - 02 2796 1771 02 2794 9203	<b>Garden City</b> , 8 Abd El Latif Bolteya St. behind Four Seasons Hotel	
	HealthCare	Emergency Healthcare: 012 8077 0146 - 012 8076 9456 010 6483 3320		24/7
	Healthcare for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	<b>Mohandeseen</b> , 20, Demashk St., in front of Al Nour Mosque ✉ info@stars-egypt.org	Sunday - Thursday: 9:00 AM - 5:00 PM
	Healthcare (Sexual Violence)	Emergency: 01222213181 (confidential) <b>Everyday</b> : 9:00 AM - 5:00 PM	<b>Maadi</b> , Building 2, 161 St.	Sunday, Monday, Wednesday & Thursday: 9:00 AM - 5:00 PM
	Healthcare (Pregnancy-3rd trimester)	Appointments: 012 2221 3181		Tuesday for Emergency only
	General Health, Reproductive Health, TB - HIV Treatment & Medical Services for children under the age of 5	<b>Nasr City Clinic</b>		Tuesday, Wednesday & Saturday: 8:00 AM- 2:00 PM
		012 1197 0028	10 <sup>th</sup> District, Supply Office Building "Maktab El Tamween", Elsouq St.	
		<b>Zamalek Clinic</b>		Monday - Thursday & Saturday: 8:00 AM- 3:00 PM
		012 7204 0710	5 Michael Lotf-Allah St., Behind Marriott Hotel (All Saints Cathedral)	
		<b>6<sup>th</sup> of October Clinic</b>		Sunday – Thursday: 8:00 AM - 2:00 PM
		01211970037	47 El Mehwar El Markazi St., Episcopal Church, 10 <sup>th</sup> District	
	Psychosocial Support & Mental Healthcare	Helpline: 011 1086 6333 011 2777 7005	✉ intake@pstic-egypt.org Facebook: RefugeesTogether	24/7
	Healthcare & Gender-based Violence	<b>Cairo</b>		Call to schedule an appointment
		010 2885 9666 - 010 2885 9777 - 011 2048 6354	<b>Maadi</b> , Villa 26, Street 262, Al-Gazayer Square	
		<b>Alexandria</b>		
		011 4447 0800 011 4607 7273 - 012 7642 9307	<b>Gleem</b> , 14 Zahran Roshdy St.	
		Overnight Weekdays / Weekends 24 hours: 010 2806 2178		

Partner	Service	Phone Number	Address/Email	Working Hours
<b>Livelihoods</b>				
	Livelihoods	Livelihoods Hotline: 010 2228 2706 (Calls/Whatsapp) Newcomers Hotline: 010 2998 0640 Complaints Hotline: 010 0056 4747 (Calls/Whatsapp)	<b>Maadi</b> , Building 33, Street 106, Hadayeq El-Maadi	Sunday – Thursday: 9:00 AM – 3:00 PM
	Livelihoods, Wage employment, Work skills training & Language courses	Whatsapp <b>ONLY</b> : 010 1889 7429	<b>Zamalek</b> , 5 Michael Lotf-Allah St., Behind Marriott Hotel (All Saints Cathedral)	Monday - Thursday & Saturday: 8:00 AM - 3:00 PM
<b>Education</b>				
	Education for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	<b>Mohandeseen</b> , 20, Demashk St., in front of Al Nour Mosque ✉ info@stars-egypt.org	Sunday - Thursday: 9:00 AM - 5:00 PM
	Education	Education Hotline: 012 8500 3114/ 010 3049 9923 Newcomers Hotline: 010 2998 0640 Complaints Hotline: 010 0056 4747 (Calls/Whatsapp)	<b>Maadi</b> , Building 33, Street 106, Hadayeq El-Maadi <b>(Office is open for appointments only)</b> ✉ infoegypt@crs.org CRS Facebook Page: CatholicReliefServicesEgypt	Sunday - Thursday: 9:00AM - 3:00 PM
<b>Case Management</b>				
	Case Management	02 2769 4441 02 2796 1771 02 2794 9203	<b>Garden City</b> , 8 Abd El Latif Bolteya St., behind Four Seasons Hotel, beside Kasr El Nil Police Department	Monday - Friday: 8:30 AM - 3:00 PM
	Alternative Care & Protection housing assistance			
	Financial Assistance for Unaccompanied & Separated Children			
	Case Management & Livelihoods	Hotline: 010 1593 3433	<b>Maadi</b> , 7 El-Golf St., from El-Nady St. <b>Ain Shams</b> , 15 Ezzeldin Mohamed Attia Street, El-Nozha El Gededa <b>Mohandeseen</b> , 6 Khan Yones St. <b>Mohandeseen</b> , 10 Yaman St.	Sunday - Thursday: 9:00 AM - 5:00 PM
	Case Management for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	<b>Mohandeseen</b> , 20 Demashk St., Naimo Center ✉ info@stars-egypt.org	Sunday - Thursday: 9:00 AM - 5:00 PM
	Case Management including relocation	<b>Cairo</b>		Call to schedule an appointment
		010 2885 9666 - 010 2885 9777 - 011 2048 6354	<b>Maadi</b> , Villa 26, Street 262, Al-Gazayer Square	
		<b>Alexandria</b>		
		011 4447 0800 011 4607 7273	<b>Gleem</b> , 14 Zahran Roshdy St.	
		Overnight Weekdays / Weekends 24 hours: 010 2806 2178		

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<b>Case Management</b>				
	Psychology, Psychiatry, Speech therapy & Positive parenting	010 0070 6505	Dokki, 16 Omar Ibn El-Khatib St.	Sunday - Thursday: 9:00 AM - 5:00 PM
<b>Legal Assistance</b>				
	Legal counseling, Civil Documentation, Birth Registration & Other Legal Matters	011 5452 6171	Maadi, Building 114, Street 105, 3 <sup>rd</sup> floor, Flat 8, Hadayeq El-Maadi	Saturday - Thursday: 10:00 AM - 6:00 PM
	Legal Counseling, Divorce and Marriage Authentication & Police reports	012 7202 0938 - 02 2575 1118	Downtown, 2 Hussain El-Ma'mar St., off Mahmoud Bassiouny St.	Sunday - Thursday: 10:00 AM - 5:00 PM
	Legal assistance for Unaccompanied & Separated Children and Youth	Hotline: 010 3334 8659 010 6440 0281 - 010 0211 1028	Mohandeseen, 20 Demashk St., Naimo Center  info@stars-egypt.org	Sunday - Thursday: 9:00AM - 5:00PM

## Visit our offices

**6<sup>th</sup> of October:** For all nationalities except Syrians: 17 Mecca El-Mokarrama St., 7<sup>th</sup> District

**Zamalek:** For Syrian nationals: 5 Michel Lotf-Allah, Behind Marriott Hotel

**Alexandria:** 13 Nordon St., Kafr Abdou



 02 2739 0400

 arecap@unhcr.org

 Sunday to Thursday

From 8:00 AM to 4:00 PM