






















Services for Unaccompanied and Separated Children in Greater Cairo



Partner	Service	Phone Number	Address/Email	Working Hours
Health				
	Medical Care	01129884420 - 0238897129	6 th of October, Block 8, 48/8th district, second proximity	
		0223867367 0223867366	Nasr City, 15 Mohammed Youssef Mousa, off Mostafa el-Nahas, Al-Manteqa al-Oula	Call to schedule an appointment
	HealthCare	Emergency Healthcare: 01280770146		24/7
	Psychosocial Support			
	Healthcare	Hotline for adults and families: 01033316655 01033316644 01033316677	For Unaccompanied & Separated Children and Youth: Mohandeseen - 20, Demashk Street, Naimo Center	Monday - Thursday: 9:00AM - 5:00PM
		Hotline for Unaccompanied & Separated Children and Youth: 01033348659 Tigrinya, Arabic & English: 01064400281 Somali, Oromo, Amharic, Arabic & English: 0227736347	For accompanied children: Downtown, 38 ,26 of July Street (Esaaif)	
	Healthcare Gender Based Violence Emergency	Emergency: 01117083502 (confidential)	Street 161, No 2, Maadi	Sunday, Monday, Wednesday, Thursday: 9:00AM - 6:00PM
	Healthcare (Pregnancy)	Appointments: 0102159162 - 01111483267		
	General Health Reproductive Health	Nasr City Clinic: 01211970028 Emergency for Gender Based Violence: 01211970013	Kilo 4,5, Diaa El-Haq street, Al-Tabba, Moustafa El-Nahas, Nasr City	Monday - Thursday: 9:00AM - 4:00PM
	TB - HIV/Aids	Zamalek Clinic: 01203339126 For emergency Gender Based Violence: 01282112011 - 01064262277	5 Michael Lotf-Allah, All Saints Cathedral, Zamalek	
	Psychosocial Support	Helpline: 01100782000	Referral Email: intake@pstic-egypt.org PSTIC Facebook Page: RefugeesTogether	24/7
	Mental Healthcare (Appointments)	01127777005		
	Mental Healthcare (Emergency)	01100604002		
	Psychosocial Support	Cairo: 01028859666 - 01028859777 01120486354	Building No. 5156, Dar El-Hassan Orphanage Street, Al-Mearag, El Basatin	Sunday - Thursday: 9:00AM - 5:00PM
		Alex: 01144470800 - 01146077273		
		Emergency: 01028062178		
Livelihoods				
	Livelihoods	Complaints & Feedback: 01015933433	Ard Elewaa Hub: Yasmin Building, El-Gas St, besides Shrouk School Maadi Hub: 7 El-Golf St, from El-Nady St. Ain Sham Hub: Building 15, Ezzeldin Mohamed Attia St, Block 1329, Elnozha Elgededa, Cairo Mohandeseen: Building number 6, Khan Yones St.	Sunday - Thursday: 9:00AM - 5:00PM

Partner	Service	Phone Number	Address/Email	Working Hours
Education				
	Education	Hotline for adults & families: 01033316655, 01033316644, 01033316677 Hotline for Unaccompanied & Separated Children & Youth: 01033348659 (Tigrinya, Arabic & English) and 01064400281 (Somali, Oromo, Amharic, Arabic & English) 0227736347	For Unaccompanied & Separated Children and Youth: Mohandeseen - 20, Demashk Street, Naimo Center For accompanied children: Downtown , 38, 26 of July Street (Esaaf) ✉ info@stars-egypt.org	Monday - Thursday: 9:00AM - 5:00PM
	Education	01010061755 Complaints: 01000564747 Hotlines and WhatsApp: 01285003114	Maadi, Building 33, Street 106, Maadi (next to Hadayek Almaadi Metro Station) (Office is open for appointments only) CRS Facebook Page: CatholicReliefServicesEgypt	Sunday - Thursday: 8:30AM - 3:30PM
	After school classes	3 Centres in Nasr City: 01032626224 Haram: 01013529993 6th October: 01022323131		Sunday - Thursday: 9:00AM - 5:00PM
Case Management				
	Case Management Alternative Care Financial Assistance for Unaccompanied & Separated Children	0227961771 / 0227964441 / 0227949203	Garden City, 8 Abd El Latif Bolteya St. behind Four Seasons Hotel, next to Kasr El Nile Police Station	Monday - Friday: 8:00AM - 3:30PM
	Case Management	Complaints and feedback Line: 01015933433	Ard Elewaa Hub: Yasmin Building, El-Gas St, besides Shrouk School Maadi Hub: 7 El-Golf St, from El-Nady St. Ain Sham Hub: Building 15, Ezzeldin Mohamed Attia St, Block 1329, Elnozha Elgededa, Cairo Mohandeseen: Building number 6, Khan Yones St.	Sunday - Thursday: 9:00AM - 5:00PM
	Case Management	Hotline for adults and families: 01033316655, 01033316644, 01033316677 Hotline for Unaccompanied & Separated Children and Youth: 01033348659 (Tigrinya, Arabic & English) and 01064400281 (Somali, Oromo, Amharic, Arabic & English) 02 2773 6347	For Unaccompanied & Separated Children and Youth: Mohandeseen - 20, Demashk Street, Naimo Center For accompanied children: Downtown , 38, 26 of July Street (Esaaf) ✉ info@stars-egypt.org	Monday - Thursday: 9:00AM - 5:00PM
	Case Management	01028859666 / 01028859777 / 01120486354 Alex: 01144470800 / 01146077273 Emergency: 01028062178	Building No. 5156, Dar El- Hassan Orphanage Street, Al-Mearag, El Basatin	Sunday - Thursday: 9:00AM - 5:00PM
	Case Management	3 Centres in Nasr City: 01032626224 Haram: 01013529993 6th October: 01022323131		Sunday - Thursday: 9:00AM - 5:00PM

Partner	Service	Phone Number	Address/Email	Working Hours
Case Management				
	Case Management	Helpline 24/7: 01100782000	Referral Email: intake@pstic-egypt.org PSTIC Facebook Page: RefugeesTogether	24 / 7
		01127777005		
		01100604002		
Protection Housing Assistance				
	Protection Housing Assistance	Cairo: 01028859666 - 01028859777 01120486354	Building No. 5156, Dar El-Hassan Orphanage Street, Al-Mearag, El Basatin	Sunday - Thursday: 9:00AM - 5:00PM
	Protection Housing Assistance	Helpline 24/7: 01100782000	Referral Email: intake@pstic-egypt.org PSTIC Facebook Page: RefugeesTogether	24 / 7
		01127777005		
		01100604002		
Legal				
	Civil Documentation (including birth registration, divorce.) and other legal matters	01154526171	Maadi	Saturday - Thursday: 10:00AM - 6:00PM
	Legal	Hotline for adults and families: 01033316655, 01033316644, 01033316677 Hotline for Unaccompanied & Separated Children and Youth: 01033348659 (Tigrinya, Arabic & English) and 01064400281 (Somali, Oromo, Amharic, Arabic & English) 02 2773 6347	For Unaccompanied & Separated Children and Youth: Mohandeseen - 20, Demashk Street, Naimo Center For accompanied children: Downtown , 38, 26 of July Street (Esaaf) info@stars-egypt.org	Monday - Thursday: 9:00AM - 5:00PM

THANK YOU
FOR SUPPORTING THE CHILD PROTECTION PROGRAMME



European Union



Unaccompanied and Separated Children

0227390400



arecaccp@unhcr.org



Sunday to Thursday

From 9:00 AM to 3:00 PM

UNHCR
The UN Refugee Agency