



AGENCY FOR MIGRATION AND ADAPTATION (AMIGA)

AMIGA provides comprehensive mental health and psychosocial support (MHPSS) services to refugees and migrants, primarily focusing on vulnerable populations from Ukraine. AMIGA's MHPSS approach is largely community-based, with a heavy focus on peer support. UNHCR funds the following activities:

- **Group-based and individual MHPSS** is provided in AMIGA's Community Center in Prague and online. Trained Ukrainian psychologists provide group activities for children, adolescents, elderly refugees, adults and parents. AMIGA organizes community and cultural activities, conducts awareness-raising and works with volunteers.

Locations: Prague primarily; to a limited extent in South Moravia, Usti nad Labem, Pardubice or Karlovy Vary

Languages spoken: Czech, English, Ukrainian, Russian



-  **Office address:** Winstona Churchilla 1800/2, Žižkov Praha 3
-  **Community centre address:** Záhřebská 539/15, Praha 2
(enter from Belgická 11)
-  **Email:** info@amiga-migrant.cz
-  **Phone number:** (+420) 736 101 609
-  **Website:** <https://amiga-migrant.cz>
-  **Facebook:** <https://www.facebook.com/spolek.Amiga>






ORGANIZACE PRO POMOC UPRCHLÍKŮM (OPU)

OPU provides legal and social assistance, integration support and advocacy in the support of refugees and asylum-seekers. UNHCR funds the following activities:

- **Free provision of information, legal counseling and representation at OPU offices** by lawyers addressing the needs of refugees, asylum-seekers, and stateless persons. The lawyers conduct regular visits to Zastávka Reception Center and Kostelec Accommodation Center to provide legal counseling.
- **Social workers provide support to refugees** in accessing essential services including housing, healthcare, school placement for children, and employment. Community outreach workers regularly visit refugee facilities for monitoring and referral of individuals to relevant services, including legal aid.
- **Integration and social inclusion activities** include information and counseling to facilitate access to housing, employment, healthcare, education, language classes, social, inter-cultural and other support.

Locations: Zastávka u Brna (Zastávka Reception Center), Brno; Kostelec nad Orlicí (Kostelec Accommodation Center), Prague, Ostrava and Pilsen

Languages spoken: Czech, English, Ukrainian, Russian

-  **Address:** Poděbradská 173/5 Praha 9
-  **Email:** opu@opu.cz
- Phone number:**
-  **Social department:** (+420) 736 101 609
- Legal department:** (+420) 730 158 781
-  **Website:** <https://www.opu.cz/en/>
-  **Facebook:** <https://www.facebook.com/organizacepomocuprchlikum/>

LA STRADA

La Strada is a non-governmental, non-profit organization, dedicated to supporting and helping exploited and trafficked people. La Strada provides five registered services, including two low-threshold services: SOS line and outreach programmes. There are also three comprehensive services: crisis aid, shelters (for women, men and mothers with children) and social counselling.

UNHCR funds the following activities:

- **Direct outreach support** in high-concentration areas and workplaces prone to labor exploitation to raise awareness about risks. Outreach teams are multilingual, provide informational materials and on-the-spot consultations, and collaborate with organizations within refugee communities to disseminate information.
- **An SOS Line and online outreach activities** are maintained to provide psychological support, information dissemination and online consultations for Ukrainian refugees. La Strada collaborates with local authorities and law enforcement to monitor and report cases of trafficking and exploitation and to provide legal assistance.
- **Accommodation for mothers with children** is provided for Ukrainians who have been trafficked and exploited. For those accommodated, La Strada provides specialized psychosocial support, interpretation, employment counselling, aftercare mediation and accompaniment during criminal proceedings. Cultural mediators who speak Ukrainian are also employed for service delivery.

Locations: Prague and throughout Czechia

Languages spoken: Czech, English, Ukrainian, Russian, Romanian, Tagalog



Email: pomoc@strada.cz



Phone number (SOS line), free of charge:

(+420) 222 717 171; 800 077 777

Monday through Thursday 10:00-16:00, Friday 10:00 - 14:00.

Outside the operating hours, there is an answering machine where you can leave a message and La Strada will get back to you



Website: <https://www.strada.cz>



Facebook: <https://www.facebook.com/lastradacr>



PROFEM

proFem provides comprehensive and specialised support services for survivors of gender-based violence, including an emergency shelter, medical care, psychosocial counseling, legal assistance and educational programs. They work closely with law enforcement and social services to provide holistic care and to advocate for the rights of survivors. UNHCR funds the following activities:

- **Direct support services for GBV survivors**

including crisis intervention, psychosocial support, legal services and therapeutic interventions in Central Bohemia Region (Příbram, Benešov, Beroun) and Prague.

Locations: Central Bohemia (Příbram, Benešov, Beroun) and Prague

Languages spoken: Czech, English



Address: Břevnovská 1692/6 Praha 6



Email: poradna@profem.cz

Phone number (client line): (+420) 608 222 277

Legal every working Wednesday:

17:30-20:30, (+420) 608 222 277

Survivors of sexual violence every working Tuesday:

17:00-19:00: (+420) 777 012 555



Website: <https://www.profem.cz/en/>



Facebook: <https://www.facebook.com/proFem.o.p.s/>

ROMODROM

Romodrom is dedicated to promoting the rights and culture of Roma people as well as to people in difficult life situations and at risk of social exclusion. Through various initiatives, including educational programs, cultural events and advocacy efforts, Romodrom strives to combat discrimination, foster social inclusion and empower vulnerable population, including Roma people. UNHCR funds the following activities:

- **Provision of information, legal and social counseling and assistance** to refugees and asylum-seekers targeting vulnerable Ukrainian refugee groups, including individuals of Roma origin, elderly persons and single mothers. This includes offering guidance and support in legal procedures, such as applying for Temporary Protection and humanitarian benefits as well as providing information and assistance in enrolling children in schools and facilitating rental and employment contracts.
- **Assistance with establishing vulnerability status** and compiling necessary documentation; making referrals to other service providers where necessary.
- **Regular visits to emergency housing and accommodation** facilities mainly outside Prague, in socially excluded areas. Romodrom ensures access to remote areas.

Locations: Karlovarský, South Bohemia, South Moravia, Hradec Králové and Central Bohemia and other regions of the Czech Republic, based on needs.

Languages spoken: Czech, English, Romani, Ukrainian



Address: Na Březince 1513/14 Praha 5



Email: info@romodrom.cz



Phone number: (+420) 226 521 495; 778 446 910



Website: <https://romodrom.cz/en/>



Facebook: <https://www.facebook.com/Romodrom>

SDRUŽENÍ PRO INTEGRACI A MIGRACI (SIMI)

SIMI is dedicated to promoting integration and support for refugees and migrants through social cohesion, provision of essential services and advocacy. UNHCR funds the following activities:

- **Information and legal counseling to asylum-seekers at Prague Václav Havel Airport** through regular visits by a lawyer to the airport reception center to provide information to asylum-seekers about the asylum procedure and applicant's rights. Legal counseling and assistance is also provided to refugees and asylum-seekers for cases in Prague and its surroundings.
- **Individual protection and social counseling** for refugee integration in the labor market, housing and healthcare is undertaken in collaboration with partners and refugee-led organizations.
- **Intercultural workers** provide interpretation and aid refugees in interactions with institutions. Outreach activities target refugees in accommodations, facilitating integration.
- **Online outreach** reached refugees with information and materials on labor rights, employment, healthcare and housing, as well as combating misinformation.

Locations: Prague and Central Bohemia, Prague Václav Havel Airport

Languages spoken: Czech, English, Ukrainian, Russian, Polish, Mongolian, Vietnamese



Address: Havlíčkovo náměstí 189/2 Praha 3



Email: poradna@migrace.com



Phone number: (+420) 224 224 379

Legal department: (+420) 773 728 531

Social department: (+420) 775 215 130



Website: <https://www.migrace.com/>



Facebook: <https://www.facebook.com/SIMIporadna>

SLOVO21 is dedicated to promoting social cohesion and supporting the integration of refugees and migrants by fostering cross-cultural understanding. UNHCR funds the following activities:

- **Integration activities fostering cross cultural understanding** through “Family Next Door” and “Hello Czech Republic” activities supporting Czech and foreign families to share a meal together, and students in elementary and high schools to understand issues related to refugees, integration, identity and stereotypes. “Theatre of the Oppressed” is an activity that creates performances involving refugee actors through active participation of audiences to influence the storyline, fostering empathy, dialogue and understanding of the refugee experience.
- **Informal Czech language courses** are offered to refugees to enhance language skills at various proficiency levels and conducted in various regions.
- **Research on integration and adaptation of Ukrainian refugees** to understand Ukrainian refugees' experiences in Czechia, conducted in collaboration with the Faculty of Science of the Charles University.
- **Community interpreting** is offered to assist refugees in interactions with various offices and medical professionals.
- **Information seminars and online content** are regularly updated to provide tailored and practical information to refugees on topics such as employment, education, the healthcare system and everyday life.

Locations: Prague, Ústecký kraj, Karlovarský kraj, Pardubický kraj, South Bohemia, South Moravia, Plzeň, Cheb, Litomyšl and Teplice, Znojmo and other regions of the Czech Republic, based on needs

Languages spoken: Czech, English, Ukrainian, Russian



Address: Tábořská 979/5 Praha 4



Email: info@slovo21.cz



Phone number: (+420) 273 132 715



Website: <https://www.slovo21.cz/>



Facebook: <https://www.facebook.com/slovo21>

