



Cyprus

INFORMATION

For asylum-seekers and beneficiaries of international protection in Cyprus

**UNHCR Country Office in Cyprus
2023**

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UNHCR MISSION

UNHCR's primary purpose is to safeguard the rights and well-being of refugees. UNHCR strives to ensure that everyone can exercise the right to seek asylum and find safe refuge in another state. UNHCR's efforts in this regard are mandated by the Organization's Statute and guided by the 1951 United Nations Convention relating to the Status of Refugees and its 1967 Protocol. UNHCR's Executive Committee and the UN General Assembly have also authorized the Organization's involvement with other groups, including people who are stateless or whose nationality is disputed.

UNHCR offers protection and assistance to refugees and others in an impartial manner, on the basis of their needs and irrespective of their race, religion, political opinion or gender. In all its activities, UNHCR pays particular attention to the needs of children and seeks to promote the equal rights of women and girls.

UNHCR is committed to the principle of participation by consulting the people it serves on decisions that affect their lives. In discharging its mandate, UNHCR works in partnership with governments, regional organizations, international & non-governmental organizations.



The UNHCR Country Office in Cyprus
Antonios Zenios Tower,
2, Demetracopoulou Street
1090 Nicosia

Tel.: 22 359043 / 22 359057
Fax: 22 359037
E-mail: cypni@unhcr.org
Website: www.unhcr.org/cy

INFORMATION AND ADVICE

Refugees and asylum-seekers have the right to contact UNHCR, including while in reception centres, shelters, and detention facilities.

Tel.: 22 359043 or 22 359057

E-mail: cypni@unhcr.org

UNHCR's online help platform is available on mobile and desktop devices and includes useful information for refugees and asylum-seekers in [Arabic](#), [English](#) and [French](#). Please scan the QR code below or visit the webpage <https://help.unhcr.org/cyprus/>



For information on services offered by the government of Cyprus please visit or scan the QR code below or visit the webpage: www.gov.cy/en/



For FREE of charge psychosocial counselling and legal advice on the refugee status determination procedure and asylum rights, you may contact UNHCR's partner NGO, the [Cyprus Refugee Council](#):

Cyprus Refugee Council (CyRC)

9 Stasandrou Street, Flat 401, 1060 Nicosia

Tel.: 22 205959

Fax: 22 205960

E-mail: info@cyrefugeecouncil.org

Website: www.cyrefugeecouncil.org

The following organizations also offer legal and/or social advice and assistance to refugees, asylum-seekers, migrants and victims of trafficking:

• **AGAPI Migrant Centre**

45 Zenonos Street, 3040 Limassol

Tel.: 99 774461

E-mail: agapi.cyprus@gmail.com

Website: www.agapi.org.cy

• **Caritas Cyprus Centre**

"Paphos Gate" (next to Holy Cross Church), Nicosia

Tel.: 99 476101 (Arabic, English); 99 601260 (French, Greek)

E-mail: caritascyprus@gmail.com

Website: www.caritascyprus.org

Facebook Group: CaritasCyprusInfo

• **Cyprus Red Cross Society**

3 Kypriakou Erythrou Stavrou Street, 2063 Strovolos, Nicosia

Tel.: 22 504400, Fax: 22 666956

E-mail: admin@redcross.org.cy

Website: www.redcross.org.cy

- **Cyprus Stop Trafficking**

9 Ilioupoleos 1101, Nicosia
Tel.: 22 771063 / 99 443937
E-mail: cyprus.stop.trafficking@gmail.com
Website: <https://cyprusstoptrafficking.com>

- **Generation for Change CY**

Archiepiskopou Makariou III 28, Nicosia 1065
Tel: 22 100794
WhatsApp: 95 967112
E-mail: info@enerationforchange.org
Website: www.generationforchange.org

- **“Hope for Children” CRC Policy Center**

Griva Digeni Avenue 46, 5th Floor, Cosmos Tower, Nicosia 1080
Tel.: 22 103234
Fax: 22 104021
E-mail: info@uncrcpc.org
Website: www.uncrcpc.org

- **KISA Migrant and Refugee Center**

2 Aristidou Street, Nicosia 1015
Tel.: 22 878181
WhatsApp: 99 098189
Fax: 22 773039
E-mail: info@kisa.org.cy
Website: www.kisa.org.cy

- **Oasis Project**

1 Archiepiskopou Leontiou Street, Larnaca 6021
Tel.: 24 003366
WhatsApp: 96 933018
E-mail: admin@oasis.org.cy
Website: www.oasis.org.cy

- **Refugee Support - Dignity Centre**

17 Perikleous Street, Nicosia 1010
Tel.: 99 173967
E-mail: dignitynicosia@refugeesupporteu.com
Website: www.refugeesupporteu.com/projects/nicosia-mark2/

APPLYING FOR ASYLUM

Persons who flee their country owing to fear of persecution or other serious threats to life or freedom, may seek international protection by applying for asylum. **The application is free of charge.** A Confirmation Letter shall be issued, proving that they have applied for asylum and that are legally residing in Cyprus.

The competent authority to examine asylum applications is the **Asylum Service:** 70 Arch. Makariou Avenue, Afemia House, 1077 Nicosia, Tel: 22308501, 22308505, e-mail: info@asylum.moi.gov.cy

Asylum-seekers who arrive irregularly in Cyprus shall apply for asylum at the “Pournara” First Reception Centre. Those arriving legally should visit the **Immigration Police** in their district of residence to submit an asylum application. **A lawyer is not required to submit an asylum application.** Asylum-seekers reserve the right, however, to have a lawyer during all stages of the asylum procedure.

Immigration Police:

- **Nicosia:** 6, Agamemnonos Street, 2411 Engomi | Tel.: 22 802353
- **Larnaca:** 34, Tassos Mitsopoulos Avenue, 6027 Larnaca | Tel.: 24 804216
- **Limassol:** 223, Franklin Roosevelt Street, 3046 Zakaki | Tel.: 25 805210 / 25 805650
- **Paphos:** 22, Corner Eleftheriou Venizelou and Kaningos, Nicolaou Court, 2nd floor, 8021 Paphos | Tel.: 26 806200 / 26 806203
- **Famagusta:** 31 Giorki Papadopoulou, 5282 Paralimni | Tel.: 23 803286

Asylum-seekers whose asylum application is successful, will be granted international protection and are required to apply for a residence permit. For issuance or renewal of residence permits, refugees and subsidiary protection beneficiaries shall request an appointment at the **Immigration Police** in the districts of Larnaca, Limassol, Paphos and Famagusta, via the contact details listed below. For persons residing in **Nicosia**, please contact the **Civil Registry and Migration Department** for an appointment at 90 Arch. Makariou Avenue, 1077 Nicosia, Tel.: 22 308808, 22 308811.

- **Larnaca:** larnacaetiseis@police.gov.cy Tel.: 24 804223, 24 804236
- **Limassol:** limetiseis@police.gov.cy Tel.: 25 805650, 25 805210
- **Paphos:** pafosetiseis@police.gov.cy Tel.: 26 806222, 26 806215
- **Famagusta:** famagustaetiseis@police.gov.cy Tel.: 23 803286, 23 803288

RECEPTION AND REGISTRATION

- The “Pournara” First Reception Centre is located in Kokkinothrimithia, in the district of Nicosia. The Centre receives all newly arrived asylum-seekers who arrive in Cyprus irregularly. The Asylum Service is responsible for the coordination and supervision of the operation of the Centre. Asylum-seekers may remain at the Centre for approximately one to two months, until they complete the registration procedure. This includes the lodging of the asylum application, a security interview conducted by the immigration police, certain medical examinations and the submission of the application for welfare support.
- Persons who are **under 18 years** old, and who are not accompanied by their parents, shall be taken under the care of the Social Welfare Services and be provided with a Guardian. In this respect, such persons should bring this to the attention of the authorities as soon as possible to enable access to children’s rights, including appropriate accommodation arrangements.
- Asylum-seekers should inform the authorities about any **specific needs** that they or members of their family are facing, including medical issues, to receive appropriate assistance.
- Prior to asylum seeker’s relocation to the community, persons are expected to find private accommodation and to provide the address to the Asylum Service. Please keep in mind that the authorities will use this address for communication, including for the examination of the asylum application and for receiving welfare assistance. Therefore, asylum seekers should immediately inform the authorities of any change in your address. Failure to inform the authorities may result in the closure of the asylum file.

EXAMINATION OF THE ASYLUM APPLICATION

- The asylum application shall be examined by the Asylum Service through a personal interview. The interview may take place at Pournara First Reception Centre, or at the offices of the Asylum Service after the completion of the registration process.
- The decision shall be issued within 6 months or may take longer in case of complex cases or many pending applications.

APPEAL PROCEDURE

- In case of a negative decision, asylum seekers will receive a letter explaining the reasons for this. Asylum-seekers have the right to submit an appeal against the negative decision of the Asylum Service to the:

International Protection Administrative Court (IPAC)
5 Costi Palama Street, 1096, Nicosia
Tel.: 22 747500

- The appeal must be submitted within the deadline stated in the decision of the Asylum Service in either 15 days or 30 days from the negative decision was issued. Asylum seekers have the right to remain in Cyprus until the deadline of submitting the appeal is reached, and if for persons who submit an appeal, until the decision is issued. **Persons who do not submit an appeal by the applicable deadline will lose their right to remain and may be subjected to arrest and deportation.**
- Persons who do not have money to pay for a lawyer to represent them at court, may apply for Legal Aid at the Administrative Court of International Protection. An interpreter is present to assist with the completion of the application. In the application, asylum seekers should present the reasons for which your appeal has a good chance of success.
- More information about the appeal procedure can be found here: <http://help.unhcr.org/cyprus/>

THE EU DUBLIN PROCEDURE

- The **Dublin Regulation** establishes which country within the EU is responsible for examining an asylum application. Asylum-seekers who have family in another EU Member State, must state this in the asylum application and must inform the Asylum Service immediately, as they may be entitled to join their family there. Once transferred to another EU Member State, that country will examine their asylum application.
- Asylum-seekers who arrive in another EU Member State before entering Cyprus, or if they travelled through another EU Member State to come to Cyprus or applied for asylum before in another EU Member State, must inform the Asylum Service as there is a possibility that the other Member State is the one responsible to examine their asylum application.
- Until the authorities determine which Member State is responsible to examine their case, they maintain the status of an asylum-seeker in Cyprus and are thus entitled to the same rights as other asylum-seekers.

ACCESS TO EMPLOYMENT

The Refugee Law provides that asylum-seekers have the right to work in specific sectors after a maximum period of nine (9) months following the submission of their asylum application. This right is further regulated by decrees issued by the Ministers of Interior and Labour, which may enable access to the labour market earlier than 9 months. Registration Certificate ('Alien Book') and the Confirmation Letter issued upon submission of the asylum application are required to register.

Registrations and renewal of registrations for job searching can take place through the online platform "**Candidate Placement Web System/Unemployment Platform**": **please scan the QR code below to access the website.**



Registrations or / and renewal of registrations are possible via e-mail to the respective District Labour Office:

Nicosia

regnic@dl.mlsi.gov.cy

Asylum seekers: asylumnic@dl.mlsi.gov.cy

Limassol

reglim@dl.mlsi.gov.cy

Asylum seekers: asylumlim@dl.mlsi.gov.cy

Larnaca

reglca@dl.mlsi.gov.cy

Asylum seekers: asylumlca@dl.mlsi.gov.cy

Famagusta (Paralimni)

regpar@dl.mlsi.gov.cy

Asylum seekers: asylumpar@dl.mlsi.gov.cy

Paphos

regpaphos@dl.mlsi.gov.cy

Asylum seekers: asylumpaphos@dl.mlsi.gov.cy

For general information: pes@dl.mlsi.gov.cy

DISTRICT LABOUR OFFICES

• **Nicosia**

Nicosia District Labour Office: 3 Mousiou Street, 1097 Nicosia

Tel.: 22 403000

Lakatamia Local Labour Office: Corner Makariou III Avenue and 16 Apostolou Varnava Street, 2312

Lakatamia, Nicosia

Tel.: 22 443717

Latsia Local Labour Office: 5A&B Demetri Stavrou Avenue, 2224 Latsia, Nicosia

Tel.: 22 815848

Solea Local Labour Office

(Every Wednesday)

[The Office in Kakopetria is temporarily closed and it is open in Evrichou (in the building of the Communal Council of Evrichou)]

Tel.: 22 463702

- **Limassol**

Limassol District Labour Office: 80 Franklin Roosevelt Ave., 3011 Limassol
Tel.: 25 827350

Employment Services of Limassol District Labour Office: 67 Franklin Roosevelt Avenue, 3012 Limassol
Tel.: 25 827320

Ypsonas Local Labour Office: 2, Oresti Street, 4186 Ypsonas
Tel.: 25 826900

Eastern Limassol Local Labour Office: 78, Griva Digeni Avenue, 3101 Limassol
Tel.: 25 814914

Agros Local Labour Office: 30, Agros Street, 4860 Agros
Tel.: 25 874074

Citizen Service Centre of Pelendri
(Every Monday and Thursday)
Tel.: 25 813400

- **Paphos**

Paphos District Labour Office: 1 Ayiou Spyridonos Street, 8021, Paphos
Tel.: 26 821658 / 660 / 649

Polis (Chrysokhou) Local Labour Office
Corner 1 Arsinoes Ave and Timohari street, 8820 Polis Chrysochou
Tel.: 26 821841

- **Larnaca and Famagusta**

Larnaca (and Famagusta) District Labour Office: Philios Tsigarides Street, Social Insurance Building, 6023 Larnaca
Tel.: 24 805312

Free Famagusta Area Local Labour Office: 49 Acropoleos Street, 5380 Dherynia
Tel.: 23 812052

Aradippou Local Labour Office: 20 Acropoleos Street, Aradippou
Tel.: 24 813295

Please scan the QR code below to access the Labour Office's website:



HELP WITH EMPLOYMENT

“**Help Refugees Work**” is an initiative of the United Nations High Commissioner for Refugees (**UNHCR**) Country Office in Cyprus, in collaboration with the Cyprus Refugee Council (**CyRC**). It is an online platform meant for persons with international protection living in Cyprus, employers, institutions offering vocational and language training programmes, and individuals and organizations committed to promoting social participation, inclusion, and diversity. Services are free of charge.

www.helprefugeeswork.org

SOCIAL ASSISTANCE

Asylum-seekers are entitled to social assistance, if they do not have a job or other income. Asylum-seekers may access social assistance during the period they are not allowed to work. An application for social assistance may be submitted at the **Pournara First Reception Centre** or at the District Welfare Offices.

Emergency cash assistance may be provided before the examination of the application is completed, at the District Welfare Offices.

- **Social Welfare Services - Central Offices:** 63, Prodromou, 1468 Nicosia
Tel.: 22 406600
Email: central.sws@sws.mlsi.gov.cy

District Welfare Offices

Note: In the districts of Nicosia, Larnaca and Limassol, asylum seekers are advised to approach the offices in **Lakatamia, Agioi Anargyroi** and **Polemidia** respectively.

Nicosia

Lakatamia Social Service Office: 23, Kennedy, 2314 Lakatamia, Nicosia
Tel.: 22 608400

Nicosia District Welfare Office: 66, Agiou Ilarionos, 1026 Nicosia
Tel: 22 406600

Latsia Social Service Office: 34 Archiepiskopou Makariou C', 2220, Latsia, Nicosia
Tel.: 22 803500

Nicosia Central and Strovolos Social Service Office: 66, Agiou Ilarionos, 1026 Nicosia
Tel.: 22 804780

Larnaca

Agioi Anargyroi Social Service Office: 54 Agioi Anargyroi Avenue, 6301, Larnaca
Tel.: 24 800260

Larnaca District Welfare Office: 23-25, Piliou, 6301 Larnaca
Tel.: 24 800260

Kamarea Social Service Office: 23-25, Piliou, 6301, Larnaca
Tel.: 24 800207

Limassol

Limassol District Welfare Office: 80, Franklin Roosevelt Avenue, 3012 Limassol
Tel.: 25 804539

Zakaki Social Service Office: 80, Franklin Roosevelt Avenue, 3012 Limassol
Tel.: 25 804539

Polemidia Social Service Office: 3, 82 Road, 4153 Kato Polemidia, Limassol
Tel.: 25 821895

Germasogia Social Service Office: 73 Agias Zonis and Tyrteou Corner, 3090, Limassol
Tel.: 25 821895

Famagusta

Famagusta District Welfare Office: 134, 1 Apriliou Street, 5280 Paralimni
Tel.: 23 811720

Paphos

Paphos District Welfare Office: 17 Nikou Nikolaidi Street, 8010 Paphos
Tel.: 26 821600

HEALTHCARE

Asylum-seekers are entitled to access medical services at public hospitals. Access is ensured by a medical card issued by the Ministry of Health. During the first year of stay, asylum seekers may access medical services by presenting the "Confirmation letter". Following the first year, a valid Medical Card should be presented.

Applications for the medical card can be completed at the Ministry of Health, or the General Hospital in your district by submitting the relevant application form. For more information, please visit UNHCR's HELP platform by scanning the QR code below:



Applications for a medical card may be submitted via email at asylummed@moh.gov.cy. The email must include the completed application form with your full address, copy of Confirmation Letter, copy of Alien Registration Certificate (ARC) and copy of appeal, if applicable.

Asylum-seekers who receive social assistance are eligible for a medical card with exemptions from all fees. This requires a letter from the Social Welfare Services stating that the asylum-seekers are receiving social assistance. This letter should be submitted together with the application for a medical card. Proof of your income for possible exemption from fees. **Residents of Kofinou accommodation center** will receive a medical card with an exemption from all fees.

Asylum-seekers who are not recipients of social assistance, or who do not submit a letter from the Social Welfare Services as explained above, will receive a standard medical card, with no exemption from fees.

Asylum seekers are currently not covered by the General Health System (GHS / GeSY)

EDUCATION AND TRAINING

All children have the right to education in public schools. Primary and secondary education are mandatory in Cyprus for all children, boys and girls, until the age of 15. Access to education shall not be discontinued for children attending public schools because of turning 18.

Parents are responsible for registering their children at the local school in their area of residence through the District Education Office.

Learning the Greek language is useful to find employment and to better interact with the host community.

Please find additional information on education, current language courses, vocational training, and other integration programs on **UNHCR's HELP platform** and the **Help Refugees Work Platform** at the following links.

help.unhcr.org/cyprus/

www.helprefugeeswork.org/

For additional information and advice on access to such programs, you may contact the non-governmental organizations listed on this leaflet. These organizations post regular updates on their activities that may be useful on their social media pages.

Information for International Protection beneficiaries (Refugees and beneficiaries of Subsidiary Protection)

FAMILY REUNIFICATION

- Recognised Refugees are entitled under the Cyprus Refugee Law to apply for family reunification with members of their family residing in their country of origin. The Law does not extend this right to persons granted subsidiary protection. Your request should be submitted to the **Civil Registry and Migration Department (CRMD) at Arch. Makariou Avenue, 90, 1077, Nicosia**. For more information visit the CRMD's website by scanning the QR code below:



- Applications submitted within three months from the recognition of refugee status are exempted from financial requirements which apply to third country nationals living in Cyprus.
- Applicants who submit their application after the three months will be required to demonstrate they can support their family members. This includes proof of sufficient income to provide for your family (without dependency on GMI), health insurance, and adequate housing.
- Refugees are entitled to apply for reunification with the following members of their family: Spouse (husband or wife), unmarried children under the age of 18, parents or legal guardians, if they are under the age of 18.

NOTE: To apply for family reunification, the services of a lawyer are not required. However, for legal counsel or assistance, there are NGOs offering free legal advice, including UNHCR's partner NGO the Cyprus Refugee Council (CyRC).

GUARANTEED MINIMUM INCOME

Refugees and **subsidiary protection beneficiaries** may apply for the Guaranteed Minimum Income (GMI) support. Through the online platform of the Welfare Benefits Management Service it is possible to request an appointment at the Guaranteed Minimum Income ('*Epsilon Epsilon Epsilon*') service centre in any district. Appointments can also be made by calling Cyprus Post at 8000 2000 (select option 2).

For additional information on the Welfare Benefits Management Service, please scan the QR code below:



The Welfare Benefits Management Service has various service centres in the country. In Nicosia, Larnaca and Kyperounda, there are specialised service centres only for Guaranteed Minimum Income applications. In other districts, information is provided at the Citizens' Service Centres ('*Kentro Exipiretisis tou Politi*') in the respective district Post Offices.

On the online platform of the Welfare Benefits Management Service, there are several useful forms that can be downloaded, such as:

- applications for Guaranteed Minimum Income ('3Epsilon');
- child benefits;
- child benefits for single mothers.

In addition, applications can be made online via this platform for certificates showing an individual is a recipient of Guaranteed Minimum Income and certificates for other subsidies.

Applications for subsidy of tuition for children up to 4 years old can also be submitted online via this platform.

Service Points

- Head Offices: Themistokli Dervi 46, 1066 **Nicosia**
- Prodromou 100, 2063 Strovolos **Nicosia**
- Anastasi Manoli 17, 7520 **Xylofagou**
- Multipurpose Social Welfare and Employment Center of the Municipality of Larnaca, at 60 Faneromenis Street, 6025 **Larnaca** (The entrance is at the back, on Adonidos Street, on the ground floor)
- 1 April 40, 4876 **Kyperounda**
- 23 Aristoteli Savva, 8025 **Paphos**
- 16 June 1943, 3, 3022 **Limassol**
- 1 Agias Kyriakis, 8830 **Polis Chrysochous**

Recognised refugees and beneficiaries of subsidiary protection are entitled to equal treatment as Cypriot citizens regarding employment or independent professional activity in Cyprus and have the same rights as citizens to remuneration, access to social security benefits, and other conditions of employment.

HEALTHCARE

Recognized refugees and beneficiaries of subsidiary protection are entitled to healthcare under the same conditions as Cypriot nationals under the General Health System (GeSY).

To enroll in the GHS Beneficiary Record, the beneficiaries must be registered in the Civil Registry, or the Registry of the Migration Department and in the Social Insurance Services Registry. Please find additional information on how to register by scanning the QR code below:



FEEDBACK AND COMPLAINTS

UNHCR services are FREE OF CHARGE

There is no charge for any service provided by UNHCR, whether directly or through its NGO organisations. Any person asking for money or favours in exchange for UNHCR services should be reported.

- Allegations or suspicion of fraud can be submitted confidentially: cypniantifraud@unhcr.org

If anyone has information about UNHCR staff, or staff of UNHCR partners or contractors, being involved in corruption, exploitation (including sexual exploitation), fraud, or sexual abuse, report it immediately and directly to UNHCR's Inspector-General's Office (IGO) at its headquarters in Geneva, Switzerland, along with all the evidence, if any.. All communication with the IGO is kept confidential.

- Email: inspector@unhcr.org
- Online complaint form: <https://www.unhcr.org/igo-complaints.html>
- Confidential fax: +41 22 739 7380
- Mail: UNHCR, 94 Rue de Montbrillant, 1202 Geneva, Switzerland

Beware of individuals offering to help asylum-seekers to obtain refugee status. Beware of individuals or organizations that promise immigration and employment opportunities in other European Union countries or travel documents to travel to other EU countries. If money or any other favours, including of sexual nature, is requested in exchange of promises for access to asylum rights or services, you should report it to the Police. You may get in touch with UNHCR for further advice and guidance.

Office of the Commissioner for Administration and the Protection of Human Rights (Ombudsman)

Independent authority responsible to examine individual complaints against government bodies / officers for non-compliance with the law and human rights violations.

Era House, Diagorou 2, 1097 Nicosia
P.O. Box: 22166, 1518 Nicosia
Tel.: 22 405500 / 501
Fax: 22 672881
Email: ombudsman@ombudsman.gov.cy
Website: www.ombudsman.gov.cy

Independent Authority for the Investigation of Allegations and Complaints Against the Police

- Independent authority to examine complaints against members of the police in relation to non-compliance with the law, human rights violations or misbehavior of police officers, including corruption, bribery or unlawful enrichment.
- Violation of human rights.
- Actions which constitute favorable treatment or undermine the police reputation.

Ezekia Papaioannou 23, 5th floor, 1075 Nicosia
Tel.: 22872412
Email: iaiacap@iaiacap.gov.cy

HELPLINES

IN CASE OF EMERGENCY

Call **112** to reach emergency services - **medical, fire or police**.
Calls are free. Operators in Cyprus speak English; if you do not know your location, they are able to geo-locate you. **Use 112 for any life-threatening situation.**

DOMESTIC VIOLENCE

Helpline 1440 can provide you with:

- Counselling support for domestic violence issues concerning you or other people.
- Information on other services related to abuse and domestic violence issues.
- Information about your legal rights and choices in order to find the best possible solution for you.

CHILDREN AND TEENAGERS

The European helpline **116 111** is exclusively for children and teenagers until 18 years of age and provides you the opportunity to talk anonymously about any subject that concerns you in confidentiality. The helpline operates: **Monday to Friday between 12:00 – 20:00 and Saturdays between 09:30 – 14:00**

MISSING CHILDREN

To report a case of a missing child please call **116 000** or contact your local police.

OFFICE FOR COMBATING TRAFFICKING IN HUMAN BEINGS – CYPRUS POLICE

Reports can be submitted anonymously. Call **1497**

Email: deptc.oocthb@police.gov.cy

Tel.: **22 808063 / 22 808064 / 22 808369 / 22808280** Fax: **22 808652**



HIV/AIDS SUPPORT

Helpline: **99 607005**
<http://asmcyprus.org/>

Helpline: **1464**
www.kyfahivcenter.com



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2, Demetracopoulou Street
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Fax: 22 359037

E-mail: cypni@unhcr.org

Website: www.unhcr.org/cy

Follow us on Facebook and X
for regular news and updates: [@UNHCRcyprus](https://www.facebook.com/UNHCRcyprus)

Visit UNHCR's HELP
platform for information in
English, French, Arabic:

