



MINISTÉRIO DA
JUSTIÇA E
SEGURANÇA PÚBLICA



WELCOME TO BRAZIL!
YOU ARE SAFE HERE!





WHO CAN BE RECOGNIZED AS A REFUGEE IN BRAZIL?

Brazil recognizes as a refugee any individual who **left his/her country of origin** due to a **well-founded fear of persecution** on the grounds of **race, religion, nationality, political opinion**, or membership of a particular social group, or due to **serious and widespread violations of human rights** in the country of origin*.

If you cannot return to your country because **your life, physical integrity, or freedom** are at risk or under threat, **you can apply for asylum in Brazil**. Your case will be analyzed by the National Committee for Refugees (Conare).

To request recognition of refugee status, access **Sisconare**, the website to register your request with the Brazilian authorities, following the steps below.

[SISCONARE.MJ.GOV.BR](https://sisconare.mj.gov.br)

All the steps in the application procedure are **free of charge**. All information provided at the time of the request is **confidential** and will not be shared with the country of origin.

However, **if there are other reasons** why you left your country, you can seek migratory regularization in Brazil according to the Brazilian Migration Law (Law n° 13.445, of May 24th, 2017). Find the nearest civil society institution or the Federal Police to clarify your doubts.

WORDS MATTER

WHAT IS THE DIFFERENCE BETWEEN REFUGEES AND MIGRANTS?

Unlike refugees, immigrants are nationals of another country or stateless people who work or reside and settle temporarily or permanently in Brazil**. They can choose to return home and continue receiving state protection.

In Brazil, refugees and regular immigrants have the same fundamental rights and access to public services, such as health, education, work, and social assistance.

Legal and practical differences

To refugees are guaranteed:

- Right to international protection, that is, the person receives protection of the Brazilian state and cannot be returned to their country of origin
- Document flexibility
- Passport issuance
- Naturalization after 4 years of the date of asylum request

*The full definition under the Brazilian Refugee Law (Law No. 9,474, of July 22, 1997) can be accessed at the link bit.ly/3luP5aX.

**Definition provided in the Brazilian Migration Law (Law No. 13,445, of May 24, 2017).

HOW CAN YOU APPLY FOR ASYLUM IN BRAZIL?



#1 GATHER ALL POSSIBLE DOCUMENTS

Before you start your asylum application gather all relevant documents to support your request, such as personal documents, photos, certificates, videos, reports, messages, emails, and news, among other documents that can prove that you were forced to move from your country of origin. The more documents you present, the more elements will be taken into consideration in the analysis of your claim.

IMPORTANT! People without an identity document can also request recognition of their refugee status.



#2 REGISTER ON SISCONARE

[SISCONARE.MJ.GOV.BR](https://sisconare.mj.gov.br)



Access Sisconare to register. After registering, you will receive an email to create your system access password. Remember: to register in Sisconare **you must have an email address.**

ATTENTION!
Take care of your password



Sisconare is the platform on which requests for recognition of refugee status in Brazil are processed.

Find out more on the back of this booklet.



#3 COMPLETE THE ASYLUM CLAIM FORM

Enter Sisconare with your password and complete the asylum application form. You can apply for asylum individually or if you have other dependent family members in Brazil you can include them in your application. Answer all the questions of the form in detail and include all documents gathered in step 1. The form will help Conare understand the reasons why you left your country.

After completing the form, a control number will be generated, which can be found by clicking the notifications button  or the bell  in the upper right corner of the Sisconare.



#4 GO TO THE FEDERAL POLICE

ATTENTION! Your asylum claim will only be completed after this appointment at the Federal Police.

You must present yourself to the Federal Police so that your request for recognition of refugee status is received, and your identification document as an asylum seeker (known as **Refuge Protocol**) is issued.

You will also receive the **DPRNM - Documento Provisório de Registro Nacional Migratório** (Provisional National Migratory Registration Document), a plastic card that serves as an identification document in Brazil.

With these documents, you will be entitled to obtain a Work Card (CTPS) and Individual Taxpayer Registry (CPF), open a bank account, and access public services available in Brazil, such as health and education.

To facilitate assistance, bring (printed or written down) the **Sisconare control number**. Check if it is necessary, with the police station itself:

- To schedule an appointment previously at the Federal Police to have your asylum claim received.
- Bring a 3x4 photo, which will be pasted on your Refuge Protocol.

ATTENTION! The **Refuge Protocol** must be renewed annually.

To renew the protocol, go to the closest Federal Police of your residence.



#5 WAIT FOR CONARE'S DECISION

- Conare will analyze your case and contact you to continue the process.
- **It is essential to keep your contact information updated (e-mail, address, telephone) and access Sisconare at least once a month to receive notifications about your asylum claim, such as scheduling your interview, and the final decision of your case.**

How do I update my contact information?

- 1) **Once you are registered at Sisconare:** update your contact information in the system.
- 2) **If you have not registered at Sisconare:** send new data by electronic petition to Conare.

+ **Info:** Website of the Ministry of Justice and Public Security
bit.ly/3MTiOKB





#6 CONARE'S DECISION



If your request is approved

You will be recognized as a refugee by Conare and will receive a notification by email or you can access it on SISCONARE. Right away, you must take it to the Federal Police to apply for the **CRNM - Carteira de Registro Nacional Migratório** (National Migratory Registration Card). Check the need for scheduling.



If the request is denied

It is possible to submit an appeal within 15 working days, counting from reading the notification in Sisconare. If you do not access the system, the period will begin on the 31st day of sending the notification. To present the appeal, you can count on the support of the Federal Public Defender's Office (DPU).



TRAVEL COMMUNICATION

If you need to leave Brazil during the asylum claim process, you must communicate your travel plans to Conare.

The asylum seeker who does not report travel will have their request archived.

IMPORTANT! Travel communication must be made in advance via Electronic Petition. See the instructions on the Ministry of Justice and Public Security website bit.ly/3uoryam.

ATTENTION! CAs an asylum seeker, you have **temporary residence** in Brazil. If you decide to change to another type of residence, your request for recognition of the refugee status will be terminated.

CONTACTS

CONARE'S GENERAL COORDINATION

- gov.br/mj/pt-br/assuntos/seus-direitos/refugio
- conare@mj.gov.br e sisconare@mj.gov.br
- (61) 2025-9225

FEDERAL PUBLIC DEFENDER'S OFFICE (DPU):

- dpu.def.br/contatos-dpu

FEDERAL DISTRICT AND STATE PUBLIC DEFENDER

- anadep.org.br/wtk/pagina/defensorias_nacionais



Help

For more information, access the website HELP from the UN Agency for Refugees:

help.unhcr.org

In case of doubts, send a message to conare@mj.gov.br



Sisconare is the new platform for asylum claims in Brazil.

[SISCONARE.MJ.GOV.BR](https://sisconare.mj.gov.br)



The system allows you to make a new request for recognition of the refugee status or re-register an old asylum claim to renew the protocol.

How to re-register old applications without registering?

It is not necessary to make a new asylum claim by filling out the complete form, but rather choose to **re-register the asylum claim in the system**.

To renew the Protocol, follow steps 1 and 2 on how to apply for asylum in Brazil, and when accessing Sisconare, choose the option **“Renewal of application”**. To finalize the renewal and update the Protocol's expiration date, go to the Federal Police.

How to unarchive my asylum claim?

You must fill out a specific form and send via Electronic Petition - SEI.



+ **Info:** Website of the Ministry of Justice and Public Security
bit.ly/3MTiOKB



How to recover the system password?

It is possible to reset your password with your login email.

Even if you have lost access to your login email, you can recover your access via the option **“I don't have access to my main email”** confirming some personal data for validation and registering a new email and password.

ATTENTION!

The filled-in information must be exactly the same as what is registered in Sisconare.



On page 33 of the Sisconare Access Manual (bit.ly/41zo0hU), there are examples that show how accents and special characters will make a difference in data validation.

For more information access:

help.unhcr.org/brazil | gov.br/mj/pt-br/assuntos/seus-direitos/refugio

In case of doubts, send a message to conare@mj.gov.br