



Information on Humanitarian Reception in Brazil



The Brazilian Government, since September 2021, grants a **visa for humanitarian reception purposes** to people affected by the situation of serious and widespread violation of human rights in Afghanistan.

After the issuance of the humanitarian visa, the beneficiary has up to 180 days to enter Brazil.

For more information about the **Interministerial Ordinance** that regulates the granting of visas for humanitarian reception purposes for Afghans, please access bit.ly/393Mq4D



For information and help at the Guarulhos International Airport, you can look for the [Humanized Attention to Migrants Advanced Post](#).

The post offers free assistance to refugees and migrants, as well as orientation and referral to the social assistance network, including public shelter.



LOCATION
bit.ly/3KWuhv2



Terminal 2 – Wing B –
Mezzanine – Room 116



HOURS
Every day, from 7 a.m. to 7 p.m.



TELEPHONE
[+55 11 2445-4719](tel:+551124454719)



EMAIL
paaguarulhos@gmail.com



Guarulhos International Airport offers **free Wi-Fi**



Temporary and emergency shelter

When you arrive in Brazil, if you don't have a place to stay, there are options to host the public network of government and civil society organizations.

The referral to the public network of shelters is carried out by the services of the municipal and state public social assistance network.

It is important to note that these options are **temporary and limited**, often shared and/or divided by profiles (for example, women's hostel, men's hostel, family hostel). In general, there are few homestay options.



At Guarulhos International Airport, you can look for the Humanized Attention to Migrants Advanced Post to identify some of these services.



In the city of São Paulo, you can search for the government institutions and civil society organizations that are UNHCR partners.



Resettlement



There is no resettlement program for other countries from Brazil.

UNHCR Brazil does not relocate refugees in Brazil to other countries. If you want to go to another country, you must find the appropriate consular authority yourself.



Documentation and Services in São Paulo

Once in Brazil, people who benefit from a humanitarian visa have the right to request recognition of refugee status or temporary residence for humanitarian reception purposes.

You can seek support from government institutions and civil society organizations that are partners of UNHCR for help with your documentation, as well as free legal services, psychosocial care, and Portuguese classes, such as:

- 1. Archdiocesan Caritas of São Paulo** – Legal, social and psychosocial assistance, Portuguese classes and job placement.
[Whatsapp service: +55 11 97630-8023](#)
[Av. Mal. Eurico Gaspar Dutra, 1853 – Parada Inglesa](#)
- 2. Missão Paz** – Legal, social and psychosocial assistance, Portuguese classes and job placement.
[Scheduling by Whatsapp: +55 11 3340-6950](#)
[Rua Glicério, 225 – Liberdade](#)
- 3. Reference and Assistance Center for Immigrants (CRAI)** – Legal, social, and psychosocial assistance.
[Telephone and in-person appointments: +55 11 2361-3780 / +55 11 2361-5069](#)
[Rua Major Diogo, 834 – Bela Vista](#)
- 4. Immigrant Integration and Citizenship Center (CIC)** – Legal assistance, access to rights and courses.
[Telephone and Whatsapp +55 11 3115-2048](#)
[Rua Barra Funda, 1.020 – Santa Cecília](#)



For more information, visit UNHCR's Help Platform ajuda.acnur.org
(also available in other languages)



Help